

# TOYOTA

TOYOTA MOTOR NORTH AMERICA, INC.

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November 25, 2009

Mr. Daniel C. Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590

RE: Recall 09V-388 (9LG/90L)  
Certain Toyota and Lexus Vehicles  
Potential Floor Mat Interference with Accelerator Pedal

Dear Mr. Smith:

This letter supplements Toyota's Defect Information Report of October 5, 2009 regarding Toyota's plans to undertake a safety campaign to provide a vehicle-based remedy to reduce the risk of floor mat interference with the accelerator pedals on the subject vehicles. The purpose of this letter is to provide you with specific production information for the subject vehicles and to describe the remedy plan and schedule for the campaign, including dealer and customer notification. Specifically, this letter supplements items 2 and 7 in our October 5, 2009 Defect Information Report.

Based on production records, we have determined the affected vehicle population to be the population described in the table below:

Make/ Car Line	Model Year	Manufac- turer	VIN*		Production Period*
			VDS	VIS	
Camry	2007- 2010	TMC TMMK SIA	B####K	73000053 - A3004600 7U001011 - AU607331 7R001003 - AR068777	Oct. 1, 2005 - Nov. 14, 2009
Avalon	2005- 2010	TMMK	BK3#B	5U001003 - AU362567	Sept. 17, 2004 - Nov. 14, 2009
Prius	2004- 2009	TMC	KB2#U	40001009 - 93546425 57000002 - 97894047	May 30, 2003 - Mar. 30, 2009
Tacoma	2005- 2010	NUMMI TMMBC	####N	5Z001003 - AZ708166 5M001025 - AM024964	Sept. 14, 2004 - Nov. 14, 2009
Tundra	2007- 2010	TMMI TMMTX	####1	7S449764 - 8S524289 7X001009 - AX120446	Oct. 26, 2006 - Nov. 14, 2009
Lexus ES 350	2007- 2010	TMC	B####G	72000052 - A2362500	Nov. 24, 2005 - Nov. 14, 2009
Lexus IS 250/350	2006- 2010	TMC	####2	60001001 - A5039247	May 27, 2005 - Nov. 14, 2009

\* Above ranges will be updated once production modifications have been implemented.

As of November 15, 2009 the total vehicle population is 4,260,319 vehicles. Toyota's remedy plan is to modify or replace the accelerator pedals on the subject vehicles to address the risk of floor mat entrapment, even when an older-design all weather floor mat or other inappropriate mat is improperly attached, or is placed on top of another floor mat. In the Lexus ES, Camry, and Avalon models additional modifications to the floor surface are included in the remedy plan to improve the pedal clearance. Initially, dealers will be instructed on how to reshape the accelerator pedal for the repair. As replacement parts with the same shape as the modified pedal become available, they will be made available to the dealers for the repair. Replacement pedals will be offered beginning around April 2010, and customers who have had the remedy completed will have the opportunity to receive a new pedal if they desire.

In addition, Toyota will replace any Toyota or Lexus all-weather floor mat in a subject vehicle with a newly designed mat, free of charge. For those customers who have the previous design all-weather floor mat but do not need or want the newly designed all-weather floor mat, Toyota will recover the previous design all-weather floor mat and reimburse its price.

Finally, although not part of the remedy for addressing the defect identified in Toyota's Part 573 report, Toyota intends to add a supplemental function to the software for owners of ES, Camry, Avalon, and IS models that will ensure that the brake overrides the accelerator in the event that both pedals are being applied at the same time. This software supplement will reduce the consequences of pedal entrapment, should it occur. It is Toyota's intent to introduce similar software in all new models in the future, as the development work is completed.

Toyota will notify dealers of this remedy campaign in mid-December 2009. Toyota intends to begin customer notification in late December, on a rolling schedule beginning with ES, Camry, and Avalon. The IS, Prius, Tacoma, and Tundra will follow, beginning around the end of March 2010. Toyota currently estimates that it will complete the customer notification around June 2010. A copy of the draft customer notification will be submitted under separate cover shortly for review by your staff. A copy of the dealer instructions will be provided as soon as it is available.

Toyota appreciates this opportunity to cooperate with NHTSA. Should you have any questions about this information, please contact me at (202) 775-1707.

Sincerely,

TOYOTA MOTOR NORTH AMERICA, INC.

A handwritten signature in black ink, appearing to read "Chris Santucci", written over a horizontal line.

Chris Santucci  
Assistant Manager  
Technical & Regulatory Affairs