

419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

September 11, 2009

09V-351 (2 Pages)

## VIA E-MAIL RECEIPT CONFIRMATION REQUESTED

Mr. Daniel Smith Associate Administrator for Enforcement National Highway Traffic Safety Administration Attn: Recall Management Division (NVS-215) 1200 New Jersey Ave. S.E. Washington, DC 20590

Re: Eldorado National - Kansas

Defect and Non-Compliance Report

Dear Mr. Smith:

Eldorado National - Kansas (ENK) has decided a safety defect exists on vehicles altered between January 2008 and May 2009.

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain vehicles altered by ENK were assembled with rear brake lines that were improperly routed and secured during assembly.

A. <u>Recall Population and Vehicle Identification</u>. The improperly routed and secured brake lines may be on the following vehicles:

Models	Model Years
Chrysler Town & Country Amerivan	2008, 2009
Dodge Grand Caravan Amerivan	2008, 2009

These vehicles were altered by Eldorado National - Kansas between January 1, 2008 and May 31, 2009.

The total number of vehicles subject to this recall campaign is 82. 8 of these vehicles were exported outside of the United States.

- B. <u>Description of Defect</u>. The rear brake lines may have been improperly routed and not secured properly during assembly. If not routed and secured properly, the brake lines could rub against the vehicle causing a leakage of brake fluid. The loss of brake fluid could result in a loss of braking and cause loss of vehicle control, possibly causing a crash and potentially resulting in property damage, personal injury, or death. No accidents have been reported as a result of this condition to date.
- C. <u>Basis for Determining that a Defect Exists</u>. ENK found the defect during a review of warranty claims. Five cases had been reported to ENK. ENK further

investigated the claims and found the improper routing and securement of the brake lines.

- D. Remedying of Defect. The vehicles subject to this recall will be inspected and if found to have improperly routed and secured brake lines, the brake lines will be re-installed with proper routing and securement. The owners of the vehicles subject to this recall campaign will be advised to contact their Amerivan dealer in order to make arrangements to have their vehicle inspected and repaired if necessary. ENK has agreed to remedy the defect without charge to the owners.
- E. <u>Owner Notifications</u>. ENK will notify the owners of the vehicles of the safety defect. An owner's letter is also being submitted for approval with this report.
- F. <u>Dealer Notifications</u>. ENK will notify the dealers of the vehicles of the safety defect. A dealer's letter is also being submitted for approval with this report.
- G. <u>Quarterly Reporting Requirements</u>. ENK will be filing quarterly reports as required by Part 573.7 of Title 49 the Code of Federal Regulations.
- H. <u>Campaign Number</u>. ENK does not have an internal campaign number for this recall. ENK will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Eldorado National - Kansas with respect to this recall campaign. If you need any additional information regarding the participation of Eldorado National - Kansas in this recall campaign, please feel free to contact me at 937-596-6849, Ext. 7363 or David McMullen of Eldorado National - Kansas at 800-955-9086.

Sincerely,

David M. Mihalick

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Thor Industries, Standards Compliance Manager