

DAIMLER

09V-344
(2 pages)



August 25, 2009

Daimler Trucks North America
Nasser Zamani
Senior Manager
Compliance and Regulatory Affairs

Dan Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue S.E.
Washington D.C. 20590

**Re: Defect Information Report FL-556,
Saf-T-Liner C2 Entrance Door Glass Bonding**

RECEIVED
2009 SEP -2 A 6:14
DEFECT INFORMATION

Mr. Smith

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith reports a safety campaign to recall approximately 13,945 Thomas Built Buses Saf-T-Liner C2 School and Non-school buses manufactured May 10, 2007, through June 1, 2009, and equipped with AG2 entrance doors with a potential defect in the door glass bonding.

Attached is Daimler Trucks North America's Defect Information Report.

Please contact me if you have any questions.

Sincerely yours,

Nasser Zamani
Nasser Zamani

Cc: Michael Mason, CAL-OSHA
Enclosure
Certified Mail# 7002 3150 0004 1405 4646

A Daimler Company

Daimler Trucks North America LLC
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Portland OR 97217-7699
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Defect Information Report

(Section 573.6)

August 25, 2009

(c)(1) Manufacturer: Daimler Trucks North America LLC
P.O. BOX 3849
Portland, Oregon 97208
(503) 745-5219

Brands: Thomas Built Buses

(c)(2) Vehicles identification:

Model(s) affected: Saf-T-Liner C2 School and Non-School buses

Model Years affected: 2008, 2009, and 2010

Manufacture Dates: May 10, 2007, through June 1, 2010

Basis for determining population: Saf-T-Liner C2 buses built with AG2 entrance doors prior to the implementation of pretreatment process changes

Component manufacturer if other than the vehicle manufacturer:

Hydro Aluminum
401 N Stolle Ave
Sidney, OH 45365
937-494-2445

(c)(3) Total number of vehicles potentially affected: Approximately 13,945

(c)(4) Percentage of vehicles estimated to contain the defect: 30%

(c)(5) Description of the defect: Entrance door glass may be inadequately bonded to the door frame

49CFR Section 577.5(f) Evaluation of the risk to motor vehicle safety: The door glass may separate from the vehicle potentially creating a road hazard

(c)(6) Chronology of principal events: First report of potential door glass separation received May 4, 2009. Process changes implemented June 1, 2009.

(c)(7) Noncompliance-test or other data: Not Applicable

(c)(8) (i) Remedy will be specified in a supplemental report.

Reimbursement Plan: Copies will be submitted as a supplemental report when available.

(ii) Estimated Owner and Dealer Notification Date: Customer notification will be by first class mail using Daimler Trucks North America records to determine the customers affected. This will be completed approximately November 30, 2009

Dealer notification will be completed approximately November 30, 2009

(c)(9) Information for tire recalls: Not Applicable

(c)(10) Communications sent to manufacturers, dealers and owners: Copies will be submitted as a supplemental report when available.

(c)(11) Manufacturer's campaign number: FL-556