

The corrective action will be a software upgrade of the Central Electronic Module (CEM).

Root cause: The fuel Pump Electronic Module (PEM) may in certain conditions not wake up as intended, which in turn inhibits the start of the fuel pump.

Symptom/driver experience: The driver may be able to start the engine in spite of the fuel pump not being activated due to residual pressure in the fuel system. In some cases, the driver has reported being able to drive the vehicle a short distance at idle.

The supplier contact information: Volvo Cars of North America, LLC.

6. Chronology of Events.

- February, 2009
 - i. U.S. Field Report received by Volvo Car Corporation
- June 22, 2009
 - i. Condition considered potentially critical by Volvo Car Corporation Critical Concern Group
- August 27, 2009
 - i. Field action decision by Volvo Car Corporation Field Action Board

7. Program for Remedy of Defect.

All involved vehicles will be subject to the recall. Vehicle owners will receive a letter via first class mail. The letter will request that the owner of the vehicle take their vehicle to an authorized Volvo retailer for remedy at no charge. For vehicles remaining in retailer or Volvo inventory, the recall will be performed prior to sale. The remedy is to update the software in the CEM.

8. Copies of Notices, Bulletins, etc.

Volvo will issue notification to all U.S. and Canadian retailers informing them of this recall. In this notification, retailers will be instructed to perform the recall on the 926 vehicles in dealer inventory prior to sale.

9. Proposed Owner Notification Letter.

A draft copy of Volvo's Owner notification letter is being created and will be submitted to the agency shortly.

10. The Manufacturer's Campaign Number.

Volvo has assigned Volvo Recall Campaign Number R215 to this Recall Campaign.

If you have any questions regarding this report please contact me at (201) 768-7300 ext. 7908, email akopstei@volvocars.com

Sincerely yours,

VOLVO CARS OF NORTH AMERICA, LLC.
Customer Service



Adam Kopstein
Manager, Automotive Safety & Compliance