



VT SVC

A company of VT Systems

911 West 5th Street, PO Box 880
Washington NC 27889-0880
Phone 252.946.6521

August 27, 2009

09V-340
(7 Pages)

Luis Figueroa
DOT - NHTSA
1200 New Jersey Ave SE
Washington, DC 20590

Dear Sir:

Pursuant to the Safety Defect Noncompliance Report Guide, attached is the Part 573 Defect and Noncompliance Report.

Sincerely,

Luther E Newman
Warranty Manager
VT/SVC



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Page 2 August 27, 2009 Safety Defect and Noncompliance Report Guide for Vehicles
Part 573 Defect and Noncompliance Report

On August 24, 2009 Hackney Division of VT SVC decided that a defect which related to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: August 27, 2009

Manufacturer's identification code for this recall: Missing side marker lights from Hackney model DMB bodies.

Manufacturer: Hackney Division of VT SVC

Contact: Luther E (Gene) Newman, Warranty Manager
Telephone Number: 252-975-8397 Fax Number: 252-975-8386

Name and Title of Person who prepared this report:
Luther E (Gene) Newman
Warranty manager

Signature Luther E Newman



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I. Vehicle Models Involved in the Recall

Make: Hackney
Model: Van Body
Model Years: 2003 – 2009

Production dates: Beginning: November 20, 2002 **Ending:** August 21, 2009

VIN Range: A listing of specific VIN numbers is attached.
Hackney production number range: Beginning: 03M00040 **Ending:** 08M00560

Vehicle type: Truck **Body style:** Van Body

Descriptive information which Characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Specialty beverage delivery type bodies our model DMB rear load body.

Percentage of bodies included in the Recall: 2%

II. Identify the Recall Population

| <u>Model</u> | <u>Year</u> | <u>Number of vehicles potentially involved</u> |
|---------------------|--------------------|---|
| Van Body | 2003 | 1 |
| Van Body | 2004 | 10 |
| Van Body | 2005 | 15 |
| Van Body | 2006 | 10 |
| Van Body | 2007 | 43 |
| Van Body | 2008 | 21 |

Total Number Potentially Affected by the Recall: 100

The approximate percentage of the Total Number of vehicles estimated to actually contain the defect: 100%

How recall population was determined:

In 2003 Hackney changed the rear corners on their standard beverage bodies to a rear corner casting that allowed for a single light to serve as a rear side marker and a rear clearance light.



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On the body style identified as DMB, which is a rear loaded beverage body, we could not use our new corner casting so this body style continued to require two lamps one on the rear and another on the side to comply with FMVSS 571.108. Our computer sales database was searched for all DMB body models within stated production dates.

III. Describe the Defect

5. Description of Defect

Rear side marker lamps as required by FMVSS 571.108 were omitted during production.

Cause of the defect

Human error

Consequence of the defect

Light that identifies vehicle length is missing.

Warning which can precede or occur

N/A

IV. Chronology in Determining the Noncompliance

7. Chronological Summary of Principle events:

August 24, 2009 our engineering manager received a change request to delete two extra lamps from the bills of material for our DMB body style. Upon investigation we learned the lamps are required and had been omitted during production of the body. We then looked at some QC pictures and confirmed the lamps were not installed.

V. Identify the Remedy

8. Description of Manufacturers Remedy.



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The remedy is to install a side lamp on each side of the body. This lamp will be installed in the body side top rails. The wiring harness already has the necessary connection for the light. Hackney will furnish specific instructions and materials required.

Distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Light to be added.

How and when condition was corrected in production.

On August 24, 2009 engineering notified all production areas of the requirement for adding this light. This has been done on the two units currently in production.

VI. Identify the Recall Schedule

Notices will be sent to all affected customers not later than 10/1/09 indicating the requirement of adding the lights. Arrangements will then be made to make the installations. At this point there are no foreseeable problems implementing the recall.

VII. Recall Communications Communication

9. Bulletin to be provided.

| JOB_NUMBER | CHASSIS VIN | CUSTOMER_NAME_ |
|------------|-------------------|-------------------------------|
| 03M00040 | 3N583301 | SEVEN UP BOTTLING CO |
| 04E00094 | 1FVACWCS24HN04797 | L & K EQUIPMENT |
| 04E00095 | 1FVACWCS44HN04798 | L & K EQUIPMENT |
| 04E00097 | 4H673972 | GE FLEET SERVICES |
| 04E00115 | 4H678556 | GE FLEET SERVICES |
| 04E00140 | 1HTMMAAL75H688112 | GE FLEET SERVICES |
| 04E00175 | 1HTNNAAL75H692449 | CAROLINA INTERNATIONAL TRUCKS |
| 04M00012 | 4H656384 | GE FLEET SERVICES |
| 04M00146 | 4H676489 | GE FLEET SERVICES |
| 04M00181 | 1HTMMAALX4H680312 | GE FLEET SERVICES |
| 04M00311 | 1HTMMAAM24H656384 | RED BULL OF NORTH AMERICA |
| 05E00038 | 1HTMMAAN35H132168 | BEVERAGE TRUCKS & TRAILERS |
| 05E00039 | 1HTMMAAN55H132169 | BEVERAGE TRUCKS & TRAILERS |
| 05E00040 | 1HTMMAAN15H132170 | BEVERAGE TRUCKS & TRAILERS |
| 05E00041 | 1HTMMAAN35H132171 | BEVERAGE TRUCKS & TRAILERS |
| 05E00053 | 1HTMKAAR65H143707 | COASTAL IDEALEASE |
| 05E00243 | 1HTMMAAL86H236218 | GELCO CORP |
| 05E00249 | 3FRXF75364V610218 | MO MOORMAN DISTRIBUTING INC |
| 05M00166 | 1HTMMAALX5H156255 | GELCO CORP |
| 05M00429 | 2NKMHD7X86M131997 | B & K DISTRIBUTING CO |
| 05M00430 | 1HTMKAANC6H159118 | ATLANTIC BOTTLING COMPANY |
| 05M00479 | 1HTMMAAL46H248639 | GELCO CORP |
| 05M00480 | 1HTMMAAL06H248640 | GELCO CORP |
| 05M00481 | 1HTMMAAL26H248641 | GELCO CORP |
| 05M00497 | 1HSSDAAN9XH608065 | SILVER EAGLE DISTRIBUTORS LP |
| 05M00619 | 1HTMMAAL66H288169 | GELCO CORP |
| 06E00175 | 1HTMMAAL67H365818 | GELCO CORP |
| 06E00267 | 1HTMMAAL87H365819 | GELCO CORP |
| 06M00288 | 1HTMMAAM56H336785 | ENTERPRISE FLEET SERVICES |
| 06M00532 | 2NPLHD7X16M654428 | TOPA-BERKELEY LTD |
| 06M00533 | 2NPLHD7X36M654429 | TOPA-BERKELEY LTD |
| 06M00678 | 1HTMMAAL47H365820 | GELCO CORP |
| 06M00679 | 1HTMMAAL67H365821 | GELCO CORP |
| 06M00721 | 1HTMMAAMX7H417296 | ENTERPRISE FLEET SERVICES |
| 06M00736 | 1HTMMAALX7H430346 | GELCO CORP |
| 06M00737 | 1HTMMAAL17H430347 | GELCO CORP |
| 07E00018 | 3FRNF65A37V519900 | CROWN FORD INC |
| 07E00019 | 3FRNF65A17V519894 | CROWN FORD INC |
| 07E00020 | 3FRNF65A27V517748 | CROWN FORD INC |
| 07E00021 | 3FRNF65A07V519899 | CROWN FORD INC |
| 07E00022 | 3FRNF65A07V517747 | CROWN FORD INC |
| 07E00023 | 3FRNF65A47V517749 | CROWN FORD INC |
| 07E00024 | 3FRNF65A07V517750 | CROWN FORD INC |
| 07E00025 | 3FRNF65A27V517751 | CROWN FORD INC |
| 07E00026 | 3FRNF65A47V517752 | CROWN FORD INC |
| 07E00027 | 3FRNF65A87V517754 | CROWN FORD INC |
| 07E00028 | 3FRNF65A17V517756 | CROWN FORD INC |
| 07E00029 | 3FRNF65A37V519895 | CROWN FORD INC |
| 07E00030 | 3FRNF65A57V519896 | CROWN FORD INC |
| 07E00031 | 3FRNF65A57V519901 | CROWN FORD INC |
| 07E00032 | 3FRNF65A77V519902 | CROWN FORD INC |

| | | |
|----------|-------------------|--------------------------------|
| 07E00033 | 3FRNF65A67V517753 | CROWN FORD INC |
| 07E00034 | 3FRNF65AX7V519893 | CROWN FORD INC |
| 07E00035 | 3FRNF65A77V519897 | CROWN FORD INC |
| 07E00036 | 3FRNF65A97V519898 | CROWN FORD INC |
| 07E00037 | 3FRNF65AX7V517755 | CROWN FORD INC |
| 07E00155 | 1HTMMAAL67H405735 | GELCO CORP |
| 07E00291 | 1HTMMAAL27H523894 | GELCO CORP |
| 07E00292 | 1HTMMAAL47H523895 | GELCO CORP |
| 07M00148 | 2NKMHD7X17M208968 | CENTENNIAL DISTRIBUTING CO |
| 07M00213 | 1HTMMAAL87H405736 | GELCO CORP |
| 07M00214 | 1HTMMAALX7H405737 | GELCO CORP |
| 07M00215 | 1HTMMAAL17H405738 | GELCO CORP |
| 07M00359 | 1HTMMAAL87H414694 | GELCO CORP |
| 07M00371 | 1HTMMAAL48H560687 | GELCO CORP |
| 07M00372 | 1HTMMAALX8H537365 | GELCO CORP |
| 07M00458 | 1HTMMAAL38H560681 | SOUTHWEST INTERNATIONAL TRUCKS |
| 07M00459 | 1HTMMAAL58H560682 | SOUTHWEST INTERNATIONAL TRUCKS |
| 07M00464 | 1HTMMAAL17H518847 | RYDER TRUCK RENTAL LT |
| 07M00465 | 1HTMMAAL87H518845 | RYDER TRUCK RENTAL |
| 07M00509 | 1HTMMAAL37H518848 | RYDER TRUCK RENTAL |
| 07M00510 | 1HTMMAALX7H518846 | RYDER TRUCK RENTAL LT |
| 07M00586 | 1HTMMAAL28H560686 | GELCO CORP |
| 07M00587 | 1HTMMAAL98H560684 | GELCO CORP |
| 07M00588 | 1HTMMAAL08H560685 | GELCO CORP |
| 07M00589 | 1HTMMAAL78H560683 | GELCO CORP |
| 07M00590 | 1HTMMAAL68H560688 | GELCO CORP |
| 07M00665 | 1HTMKAAN38H570313 | ATLANTIC BOTTLING COMPANY |
| 07M00789 | 1HTMMAAL98H678055 | SOUTHWEST INTERNATIONAL TRUCKS |
| 08E00100 | 1FVACWDT89HAD1176 | RYDER TRUCK RENTAL |
| 08E00185 | 2NKHHM7X89M249831 | KENWORTH OF MOBILE INC |
| 08E00211 | 1FVACWDT49HAG5812 | RYDER TRUCK RENTAL |
| 08M00285 | 1HTMMAAL89H068374 | SOUTHWEST INTERNATIONAL TRUCKS |
| 08M00358 | 1HTMKAAN19H085637 | ATLANTIC BOTTLING COMPANY |
| 08M00401 | 3FRWF75C29V094510 | MIDWAY FORD TRUCK CENTER INC |
| 08M00402 | 3FRXF75C39V092334 | MIDWAY FORD TRUCK CENTER INC |
| 08M00409 | 3FRXF75C79V109331 | MIDWAY FORD TRUCK CENTER INC |
| 08M00416 | 1HTMMAAL19H095464 | GELCO CORP |
| 08M00417 | 1HTMMAAL39H095465 | GELCO CORP |
| 08M00418 | 1HTMMAAL59H095466 | GELCO CORP |
| 08M00430 | 1HTMMAAL79H095467 | GELCO CORP |
| 08M00440 | 1HTMMAAN19H108196 | PENSKE TRK LEASING CO LP |
| 08M00451 | 1HTMMAAL69H102733 | SOUTHWEST INTERNATIONAL TRUCKS |
| 08M00513 | 1HTMMAAN39H130460 | PENSKE TRK LEASING CO LP |
| 08M00514 | 1HTMMAAN59H130461 | PENSKE TRK LEASING CO LP |
| 08M00515 | 1HTMMAAN79H130462 | PENSKE TRK LEASING CO LP |
| 08M00542 | 1HTMMAAN49H135022 | PENSKE TRK LEASING CO LP |
| 08M00543 | 1HTMMAAN49H134775 | PENSKE TRK LEASING CO LP |
| 08M00559 | 1HTMMAAL59H157738 | SOUTHWEST INTERNATIONAL TRUCKS |
| 08M00560 | 1HTMMAAL79H157739 | SOUTHWEST INTERNATIONAL TRUCKS |