

VOLKSWAGEN

GROUP OF AMERICA

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, S.E.
Washington, DC 20590

CHRIS SANDVIG NAME
GENERAL MANAGER COMPLIANCE/TREAD TITLE
PRODUCT COMPLIANCE DEPARTMENT
248-754-5000 PHONE
248-754-5093 FAX
AUGUST 19, 2009 DATE

Subject: **Notification of Recall**
2009 – 2010 MY Volkswagen Jetta, Jetta SportWagen, GTI and Eos
Equipped with a Direct-Shift Gearbox and
2009 – 2010 MY Audi A3, TT, and TT Roadster Equipped with a Direct-Shift Gearbox
Inspect and, if Necessary, Replace Direct Shift Gearbox Temperature Sensor

VOLKSWAGEN GROUP OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326
PHONE +1 248 754 5000

Dear Mr. Smith:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2009)).

573.6 (c) (1) **Manufacturer's Name**
Volkswagen AG
Volkswagen de Mexico, A.A. de C.V.
AUDI AG

Importer
Volkswagen Group of America, Inc. (VWGoA)

573.6 (c) (2) **Identification of Vehicles**
Make : Volkswagen and Audi

Line : Volkswagen: Jetta, Jetta SportWagen, GTI and Eos
Audi: A3, TT, TT Roadster

Model Year : 2009 - 2010

Month/Year
of Manufacture : September 2008 through August 2009

RECEIVED
2009 AUG 20 A 5:38
OFFICE OF DEFECTS
INVESTIGATION

VIN Numbers : Eos
of Affected Vehicles WVV ___ 1F _ 9V012820 – WVV ___ 1F _ 9V023203
Jetta/Jetta SportWagen
3VW ___ 1K _ 9M053098 – 3VW ___ AJ _ AM016830
GTI
WVV ___ 1K _ 9W108870 – WVV ___ AJ _ AW000076
A3
WAU ___ 8P _ 9A041616 – WAU ___ FM _ AA033987
TT/TT Roadster
TRU ___ 8J _ 91016391 – TRU ___ 8J _ 91032304

Other Identification : Only vehicles equipped with a Direct Shift Gearbox (DSG) are affected

- 573.6 (c) (3) **Number of Vehicles Potentially Containing the Defect**
Approximately 13,500 Volkswagen and approximately 2,500 Audi vehicles are affected by this recall in the United States.
- 573.6 (c) (4) **Percentage of Vehicles Actually Containing Defect**
Volkswagen estimates that less than 1% of affected vehicles contain the defect.
- 573.6 (c) (5) **Description of Defect**
The wiring harness of a temperature sensor in the DSG may have connector wires that were insufficiently crimped by the connector supplier during a limited production period. With insufficiently crimped connector wires, a temperature sensor has the potential to falsely detect a high gearbox oil temperature, causing the transmission to abruptly shift to Neutral. If this happens, the selector lever position indicator within the instrument panel will flash. In addition, the Depress Brake Pedal indicator light will be illuminated, alerting the driver to apply the brakes. In heavy traffic, the abrupt shift to Neutral could lead to a crash without warning.
- 573.6 (c) (6) **Basis for Determination**
On August 10, 2009, VWGoA received PE 09-035. On the basis of our evaluation of the reports accompanying this inquiry, as well as our own internal investigation of the matter, a determination of defect was made affecting a limited number of vehicles that were subject to this inquiry.
Date of determination: August 19, 2009
- 573.6 (c) (7) **Noncompliance Test Result**
Not applicable
- 573.6 (c) (8) **Proposed Remedial Program**
Volkswagen will inspect and, if necessary, replace an affected DSG temperature sensor.
Pending parts availability, mailing dates are anticipated as follows:
Dealers: to be determined
Owners: to be determined

- 573.6 (c) (9) **Submission of Communications**
A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.
- 573.6 (c) (10) **Proposed Owner Letter**
A draft owner's letter will be submitted to the agency for review and approval.
- 573.6 (c) (11) **Manufacturer's Recall Code**
VWGoA has not yet assigned the codes for this recall.

Sincerely,



Christopher T. Sandvig
General Manager-Compliance/TREAD
Service & Quality