



2642 Hackberry Dr Goshen, IN 46526

August 14, 2009

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Keystone RV Company
Defect and Non-Compliance Report

Dear Mr. Smith:

This is a revised report to expand the recall population from an earlier notification dated July 17, 2009. NHTSA reference # is 09V-311.

Keystone RV Company ("Keystone") has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Keystone.

<u>Product Brand</u>	<u>Number of Vehicles</u>
2010 Bullet Travel Trailers Production Dates: 5/14/2009 – 6/13/2009 VIN Range: 4YDT2502XAM420300 - 4YDT25025AM420415	39
2010 Laredo Travel Trailers and Fifth Wheels Production Dates: 5/12/2009 – 6/15/2009 VIN Range: Travel Trailer 4YDT29126AB600276 - 4YDT29B23AB600668 Fifth Wheel 4YDF26529AE600406 - 4YDF32120AE600516	196
2010 Outback Travel Trailers & Fifth Wheels Production Dates: 5/14/2009 – 6/18/2009 VIN Range: Outback 4YDT26825AB450360 - 4YDT3002XAB450604 Sydney Edition 4YDF32120AB630259 - 4YDT29021AB630383	190

2010 Passport Travel Trailers 119
Production Dates: 5/15/2009 – 6/2/2009
VIN Range: 4YDT24524AM410588 - 4YDT2922XAM410712

2010 Sprinter Travel Trailers & Fifth Wheels 166
Production Dates: 5/18/2009 – 6/19/2009
VIN Range: 4YDF25226A1530840 - 4YDF29821A1531196

The total number of vehicles subject to this recall campaign is: 710

- B. Description of Defect. It has been decided that the glass in the door of certain MiChef brand model EM925RZT microwave ovens may not be properly adhered to the door. Only those vehicles with the MiChef microwave serial number range 1353901000001 to 1353901000756 are included in the recall. The microwave is installed in an overhead cabinet. If the glass falls out while a person is near the microwave, an increased risk of personal injury will result.

Supplier: Way Interglobal Network 2147 Eisenhower Dr Suite B Goshen, IN 46526
Contact: Wayne Kaylor

- C. Basis for Determining that a Defect Exists. Keystone has received 12 complaints of the glass falling out of the front of the microwave. An investigation by the microwave manufacturer revealed the specified adhesion process for the glass was not followed on one production line during a specific time period. The recall population includes those microwaves.

- D. Remedying of Defect. The remedy is to replace the microwave.

- E. Owner Notifications. Owner notification will begin August 17, 2009 pending NHTSA approval. A final copy of the dealer repair procedures will also be provided to NHTSA.

- F. Quarterly Reporting Requirements. Keystone will be filing quarterly reports in connection with this recall campaign.

- G. Campaign Number. Keystone's identification code for this recall is 09-123.

If you need any additional information regarding this recall campaign, please feel free to contact me at 574-537-3925.

Sincerely,

Garett Carolus
Keystone RV Company
Technical Manager