



2642 Hackberry Dr Goshen, IN 46526

July 17, 2009

**VIA E-MAIL  
RECEIPT CONFIRMATION REQUESTED**

Mr. Daniel Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

Re: Keystone RV Company  
Defect and Non-Compliance Report

RECEIVED  
2009 JUL 28 A 8:42  
OFFICE OF THE SECRETARY  
NHTSA

Dear Mr. Smith:

Keystone RV Company ("Keystone") has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Keystone.

Product Brand	Number of Vehicles
2010 Bullet Travel Trailers Production Dates: 5/14/2009 – 6/13/2009 VIN Range: 4YDT2502XAM420300 - 4YDT25025AM420415	10
2010 Laredo Travel Trailers and Fifth Wheels Production Dates: 5/12/2009 – 6/15/2009 VIN Range: Travel Trailer 4YDT29126AB600276 - 4YDT29B23AB600668 Fifth Wheel 4YDF26529AE600406 - 4YDF32120AE600516	38
2010 Outback Travel Trailers & Fifth Wheels Production Dates: 5/14/2009 – 6/18/2009 VIN Range: Outback 4YDT26825AB450360 - 4YDT3002XAB450604 Sydney Edition 4YDF32120AB630259 - 4YDT29021AB630383	77
2010 Passport Travel Trailers Production Dates: 5/15/2009 – 6/2/2009 VIN Range: 4YDT24524AM410588 - 4YDT2922XAM410712	20

2010 Sprinter Travel Trailers & Fifth Wheels 55  
Production Dates: 5/18/2009 – 6/19/2009  
VIN Range: 4YDF25226A1530840 - 4YDF29821A1531196

The total number of vehicles subject to this recall campaign is: 200

- B. Description of Defect. It has been decided that the glass in the door of certain MiChef brand model EM925RZT microwave ovens may not be properly adhered to the door. Only those vehicles with the following MiChef microwave serial ranges (last 6 digits) are included in the recall: 000050-100, 000225-250, 000300-325, 000425-450 and 000460-500. The microwave is installed in an overhead cabinet. If the glass falls out while a person is near the microwave, an increased risk of personal injury will result.

Supplier: Way Interglobal Network 2147 Eisenhower Dr Suite B Goshen, IN 46526  
Contact: Wayne Kaylor

- C. Basis for Determining that a Defect Exists. Keystone has received 8 complaints of the glass falling out of the front of the microwave. An investigation by the microwave manufacturer revealed the specified adhesion process for the glass was not followed on one production line during a specific time period. The recall population includes those microwaves.
- D. Remedying of Defect. The remedy is to replace the microwave.
- E. Owner Notifications. Owner notification will begin July 31, 2009 pending NHTSA approval. A final copy of the dealer repair procedures will also be provided to NHTSA.
- F. Quarterly Reporting Requirements. Keystone will be filing quarterly reports in connection with this recall campaign.
- G. Campaign Number. Keystone's identification code for this recall is 09-123.

If you need any additional information regarding this recall campaign, please feel free to contact me at 574-537-3925.

Sincerely,

Garett Carolus  
Keystone RV Company  
Technical Manager