

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

09V-306
 (7 Pages)

On June 29, 2009, 2009, The Customizers, Inc. [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 403.274) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: 6/26/09

Furnish the manufacturer's identification code for this recall (if applicable): 07E-095

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

The Customizers, Inc
14133 Pennsylvania Ave, Hagerstown, MD 21742

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Cynthia L. Cordell
Secretary / Treasurer

Telephone Number: 301-797-7727 Fax No.: 301-797-5738

Name and Title of Person who prepared this report.

Cynthia L. Cordell
Secretary / Treasurer

Signed:

Cynthia L. Cordell

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to RMD.ODI@dot.gov.

1. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Chevrolet Model Years Involved: 2006 Model(s): Express Van
 Production Dates: Beginning: 06/14/06 Ending: 07/25/06
 VIN Range: Beginning: 04/01/05 Ending: 10/09/07
 Vehicle Type: Van Bodystyle: Van

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

K1200 lift installed for purchasing customer

Make(s): GMC Model Years Involved: 2007 Model(s): Savannah Van
 Production Dates: Beginning: 10/23/06 Ending: 11/03/06
 VIN Range: Beginning: 04/01/05 Ending: 10/09/07
 Vehicle Type: Van Bodystyle: Van

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

R1231 lift installed for purchasing customer

Make(s): Ford Model Years Involved: 2005 Model(s): E-350
 Production Dates: Beginning: 03/30/07 Ending: 08/25/08
 VIN Range: Beginning: 04/01/05 Ending: 10/09/07
 Vehicle Type: Van Bodystyle: Van

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

51231 lifts installed per purchasing customers requirements

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
Chevrolet	2006	2
Gmc	2007	1
Ford	2005	2
I I have no idea who bought it + what kind of van it went into		

Total Number Potentially Affected by the Recall: 6

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

VME/Ricon sent us recall notice for particular Serial #'s of lifts installed

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

See Ricor recall 07E-095

Describe the cause(s) of the defect or noncompliance condition.

See Ricor recall 07E-095

Describe the consequence(s) of the defect or noncompliance condition.

See Ricor recall 07E-095

Identify any warning which can (a) precede or (b) occur.

See Ricor recall 07E-095

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

See Ricor recall 07E-095

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

See Ricor recall 07E-095

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

See Ricon recall 07E-095

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

See Ricon recall 07E-095

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

See Ricon recall 07E-095

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

See Ricon recall 07E-095

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

See Ricon recall 07E-095

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

See Ricon recall 07E-095

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.