

DAIMLER

09V-287
(2 pages)

Daimler Trucks North America
Nasser Zamani
Senior Manager
Compliance and Regulatory Affairs

July 22, 2009

Dan Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue S.E.
Washington D.C. 20590

Re: Defect Information Report FL-555, Emergency Exit Windows Binding

Mr. Smith

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith reports a safety campaign to recall approximately 35 Thomas Built Buses MVP-EF and HDX transit buses manufactured October 22, 2008, through March 25, 2009, and equipped with improperly installed Hehr emergency exit push out windows.

Attached is Daimler Trucks North America's Defect Information Report.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Michael Mason, CAL-OSHA
Enclosure
Certified Mail# 7002 3150 0004 1405 4622

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OFFICE OF DEFECTS
IN CONSUMPTION

A Daimler Company

Daimler Trucks North America LLC
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Portland OR 97217-7699
503-745-6910 Phone
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Defect Information Report

(Section 573.6)

July 22, 2009

(c)(1) Manufacturer: Daimler Trucks North America LLC
P.O. BOX 3849
Portland, Oregon 97208
(503) 745-5219

Brands: Thomas Built Buses

(c)(2) Vehicles identification:

Model(s) affected: MVP-EF and HDX Transit Buses

Model Years affected: 2010

Manufacture Dates: 10/22/08 through 3/25/09

Basis for determining population: Vehicles built with Hehr International Inc. emergency push-out windows from October 30, 2008, to March 25, 2009.

Component manufacturer if other than the vehicle manufacturer: Not Applicable

(c)(3) Total number of vehicles potentially affected: Approximately 35

(c)(4) Percentage of vehicles estimated to contain the defect: 75%

(c)(5) Description of the defect: Emergency exit push-out windows may be installed without proper shimming potentially resulting in binding of the window.

49CFR Section 577.5(f) Evaluation of the risk to motor vehicle safety: In the event of an emergency evacuation, improperly operating emergency exit window may delay evacuation and increase the risk of personal injury to vehicle occupants.

(c)(6) Chronology of principal events: March 2009 – Thomas opens investigation based on complaints from a customer that window handles were breaking while attempting to open windows during pre-trip inspections.

(c)(7) Noncompliance-test or other data: Not Applicable

(c)(8) (i) Remedial program: Potentially affected buses will be inspected and have window shims installed as required to ensure proper operation. Repairs will be performed by Daimler Trucks North America dealerships and Direct Warranty customers, i.e., customers approved by Daimler Trucks North America to do their own warranty repairs

Reimbursement Plan: Copies will be submitted as a supplemental report when available.

(ii) Estimated Owner and Dealer Notification Date: Customer notification will be by first class mail using Daimler Trucks North America records to determine the customers affected. This will be completed approximately September 24, 2009

Dealer notification will be completed approximately September 24, 2009

(c)(9) Information for tire recalls: Not Applicable

(c)(10) Communications sent to manufacturers, dealers and owners: Copies will be submitted as a supplemental report when available.

(c)(11) Manufacturer's campaign number: FL-555