



**Gulf Stream Coach Incorporated**  
**503 South Oakland Avenue**  
**Nappanee, Indiana 46550**

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Alexander Ansley  
US DOT- NHTSA  
Office of Defects Investigation  
Recall Management / W46-412  
1200 New Jersey Ave. SE  
Washington, DC 20590

Via E-mail: [Alexander.ansley@dot.gov](mailto:Alexander.ansley@dot.gov)  
Reception Confirmation Requested  
June 18, 2009

**Re: EQ09-004**  
Gulf Stream Coach, Inc.  
Defect and None Compliance Report

Dear Mr. Ansley:

Gulf Stream Coach, Inc. has been notified by Workhorse Custom Chassis concerning a safety defect involving Work Horse Custom chassis's built between July 24, 2000 and December 19, 2007 inclusive. Work Horse Custom Chassis has already initiated a safety Recall campaign with respect to this non-compliance. NHTSA has assigned recall number 09V-110 to the Work Horse Custom Chassis recall campaign.

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Gulf Stream Coach, Inc. does hereby notify the National Highway Traffic Safety Administration that certain motor homes manufactured by Gulf Stream Coach, Inc. were built with the Work Horse Custom Chassis identified as having this defect.

As more specifically set forth below, Work Horse Custom Chassis has agreed to conduct this Recall Campaign involving this defective chassis. Gulf Stream Coach, Inc. will provide Work Horse Custom Chassis with a list of dealers and registered retail owners to assist Work Horse Custom Chassis in remedying the defect. Work Horse Custom Chassis will be filing the quarterly reports in connection with the recall campaign.

- A. Recall Population and Vehicle Identification. The defective chassis supplied by Work Horse Custom Chassis have been used on the following motor homes.

<u>Make</u>	<u>Model</u>	<u>Model Year</u>
Sun Voyager	8368 MXG	2003
Sun Voyager	8378 MXG	2003
Sun Voyager	8368 MXG	2004
Sun Voyager	8378 MXG	2004
Sun Voyager	8379 MXG	2004

<u>Make</u>	<u>Model</u>	<u>Model Year</u>
Sun Voyager	8295 SPE	2005
Sun Voyager	8378 MXG	2005
Independence	8358 I	2005

Sun Voyager	8361 SLS	2006
Sun Voyager	8361 LTD	2006
Sun Voyager	8368 SLS	2006
Sun Voyager	8368 MXG	2006
Independence	8361 I	2006
Sun Voyager	8295 MXG	2007
Independence	8359 I	2007
Independence	8295 I	2008
Independence	8330 I	2008

The motor homes identified above were manufactured between June 6, 2002 and June 11, 2007, and represent the total number of described chassis as provided by Work Horse Custom Chassis which are subject to this recall, by way of label data provided to Gulf Stream Coach, Inc with supplemental Interim Notice dated May 2009. (Safety Recall 50901-C)

Gulf Stream Coach, Inc. presently does not physically have any incomplete chassis which have been identified by Work Horse Custom Chassis which are subject to this recall that are under direct control of Gulf Stream Coach, Inc.

Gulf Stream Coach, Inc has identified (5) five completed vehicles which to our knowledge remain in Dealer inventory as unsold as of this date.

The total number of motor homes subject to this recall campaign is (24) twenty-four units of which (15) fifteen are located within the USA, (6) six are located in Canada, and (3) three have been shipped over seas to Europe. Notification of this Recall is also being sent to Transport Canada pursuant to Notice of Defect (safety recall) under section 10 of the Motor Vehicle Safety Act.

B. Description of Defect: The defective chassis contain axles that include Bosch ZOPS or Bosch ZOHT Pin slide hydraulic disc brakes when combined with occasional or seasonal vehicle operation may experience calipers sticking in the applied position. This can result in abnormal heat generation at the wheel end causing brake drag. The temperature increase at the wheel end causing brake drake. Although the driver would normally have warning of the brake drag-if undetected by the driver, the temperature increase at the wheel end can eventually lead to soft pedal conditions due to brake fluid boil, and possible extended stopping distances, increasing the risk of a crash.

C. Basis for Determining that a Defect Exist: Gulf Stream Coach, Inc. received INTERIM NOTICE of this Safety Recall from Work Horse Custom Chassis, labeled (Safety Recall 50901-C) in May 2009 that the defect with the chassis exists. Gulf Stream Coach, Inc. at that time prepared the unit information in preparation of the actual Recall being provided by Work Horse Custom Chassis. Notice of actual Recall having been assigned was received in correspondence from Mr. George H. Person dated June 09 2009, received by certified mail on June 12, 2009.

- D. Remedying of Defect: As set forth in the notification issued from Work Horse Custom Chassis in connection with recall campaign 09V-110. Work Horse Custom Chassis will correct the chassis if found to be defective. The owners of the motor homes subject to this recall campaign will be advised to contact Work Horse Custom Chassis in order to make arrangements to have the remedy completed by Work Horse Custom Chassis. Work Horse Custom Chassis will implement the recall campaign in accordance with the procedures specified in recall campaign 09V-110. Work Horse Custom Chassis has agreed to remedy the defect without charge to the owners.
- E. Owner Notification: Work Horse Custom Chassis will notify the owner's of the motor homes on behalf of Gulf Stream Coach, Inc. A copy of the owner's notification letter will be submitted with recall 09V-110.
- F. Dealer Notification: Work Horse Custom Chassis will notify the Dealer's of the motor homes on behalf of Gulf Stream Coach, Inc. A copy of the Dealer notification letter will be submitted with recall 09V-110.
- G. Quarterly Reporting Requirement: Work Horse Custom Chassis will be responsible for filing quarterly reports in connection with recall campaign 09V-110. Because the information included by Work Horse Customer Chassis in its quarterly report will encompass the remedying of the Gulf Stream Coach, Inc. motor homes subject to this recall campaign, Gulf Stream Coach, Inc. will not file quarterly reports to avoid duplication.
- H. Campaign Number: Gulf Stream Coach, Inc. does not have an internal campaign number for this recall. Gulf Stream Coach, Inc, will use the recall campaign number assigned by NHTSA.

The information provided in this Defect Notification Report should comply with the NHTSA in accordance with 49CFR Part 573, and satisfy the obligations of Gulf Stream Coach, Inc, with respect to this recall campaign. If you need additional information regarding the participation of Gulf Stream Coach, Inc. in this recall campaign, please call me at 1-574-773-7761, extension 3720, or by e-mail at [spullin@gulfstreamcoach.com](mailto:spullin@gulfstreamcoach.com).

Respectfully submitted,

GULF STREAM COACH, INC.

Scott A. Pullin  
Vice President of Operations.