

VOLKSWAGEN

GROUP OF AMERICA

09V-244
(2 Pages)

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, S.E.
Washington, DC 20590

CHRIS SANDVIG NAME
GENERAL MANAGER COMPLIANCE/TREAD TITLE
PRODUCT COMPLIANCE DEPARTMENT
248-754-5000 PHONE
248-754-5093 FAX
JUNE 26, 2009 DATE

Subject: **Notification of Noncompliance**
2009 MY Volkswagen Routan
Owner's Manual Air Bag Information
Required under FMVSS No. 208 S4.5.1(e)(3)(iv)(f)

Dear Mr. Smith:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2009)).

VOLKSWAGEN GROUP OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326
PHONE +1 248 754 5000

573.6 (c) (1) **Manufacturer's Name**
Chrysler Group LLC

Importer/Distributor
Volkswagen Group of America, Inc. (VWGoA)

573.6 (c) (2) **Identification of Vehicles**
Make : Volkswagen

Line : Routan

Model Year : 2009

Month/Year
of Manufacture : June 26, 2008 through April 24, 2009

VIN Numbers : 2V8 _____9R500091 – 2V8 _____9R610410
of Affected Vehicles

Other Identification : None

- 573.6 (c) (3) **Number of Vehicles Potentially Containing the Noncompliance**
Approximately 18,500 vehicles are affected by this noncompliance in the United States.
- 573.6 (c) (4) **Percentage of Vehicles Actually Containing the Noncompliance**
VWGoA estimates that 100% of affected vehicles in the United States are subject to the noncompliance.
- 573.6 (c) (5) **Description of Noncompliance**
The owner's manual for the 2009 MY Volkswagen Routan was printed without the FMVSS No. 208 S4.5.1(e)(3)(iv)(f) required information explaining that no objects should be placed over or near the air bag on the instrument panel, because any such objects could cause harm if the vehicle is in a crash severe enough to cause the air bag to inflate.
- 573.6 (c) (6) **Basis for Determination**
After an inquiry was received on June 19, 2009, VWGoA conducted an internal review of the owner's manual information and made the noncompliance determination.
Date of determination: June 19, 2009
- 573.6 (c) (7) **Noncompliance Test Result**
Not applicable
- 573.6 (c) (8) **Proposed Remedial Program**
Volkswagen plans to notify all owners of affected vehicles and will send an owner's manual insert containing the required air bag information for owner installation or dealer installation in the event the owner prefers assistance from the dealer.

Pending owner's manual insert availability, mailing dates are anticipated as follows:

Dealers: on or before July 27, 2009
Owners: on or before July 31, 2009
- 573.6 (c) (9) **Submission of Communications**
A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.
- 573.6 (c) (10) **Proposed Owner Letter**
A draft owner's letter will be submitted to the agency for review and approval.
- 573.6 (c) (11) **Manufacturer's Recall Code**
VWGoA has assigned the code S6 (Saga Code TBD) for this recall.

Sincerely,



Christopher T. Sandvig
General Manager-Compliance/TREAD
Service & Quality