

# EQ09-002

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Responsibility and Reports<sup>1</sup>**

On MARCH 4, 2009, LONG CHIH [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 110) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 **Defect and Noncompliance Responsibility and Reports.**

Date this report was prepared: MAY 1, 2009

Furnish the manufacturer's identification code for this recall (if applicable): \_\_\_\_\_

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

PURCHASED FROM: LONG CHIH INDUSTRIAL CO., LTD.  
NO. 101, SHOW SHAN ROAD, SHINCHUANG CITY,  
TAIPEI HSIEN, TAIWAN R.O.C.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

CHAD SCHULZ

Telephone Number: 715-876-2585 Fax No.: 715-876-5953

Name and Title of Person who prepared this report.  
CHAD SCHULZ  
IMPORT CONTROLLER  
MENARD, INC.

Signed:

Chad Schulz

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<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov).

**I. Identify the Vehicle Models Involved in the Recall**

2. Identify the Vehicles Involved in the Recall, *(WE ARE RELYING ON LONG CHIH'S REPRESENTATION)* for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Long Chih Model Years Involved: 2005-2008 Model(s): LCI-830T

Production Dates: Beginning: 9/1/05 Ending: 12/31/08

VIN Range: Beginning: 355556 Ending: 370270

Vehicle Type: Trailer Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): Long Chih Model Years Involved: 2005-2008 Model(s): LCI-850T

Production Dates: Beginning: 9/1/05 Ending: 12/31/08

VIN Range: Beginning: 319555 Ending: 355688

Vehicle Type: Trailer Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

WE ARE NOT THE MANUFACTURER.

WE ARE THE RETAILER.

**II. Identify the Recall Population**

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
LCI - 830T	12/05 - 2/07	1080
LCI - 850T	12/05 - 2/07	1877

Total Number Potentially Affected by the Recall: 2957

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

WE ARE RELYING ON LONG CHIH'S REPRESENTATION.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

WE ARE RELYING ON LONG CHIH'S REPRESENTATION THAT  
THE TRAILERS ARE MISSING THE TIRE PLACARD LABEL.

Describe the cause(s) of the defect or noncompliance condition.

AS PER LONG CHIH'S REPRESENTATION THE  
TIRE PLACARD LABEL IS MISSING.

Describe the consequence(s) of the defect or noncompliance condition.

AS PER LONG CHIH'S REPRESENTATION THERE MAY  
BE CONFUSION OF THE MAXIMUM CARGO CAPACITY.

Identify any warning which can (a) precede or (b) occur.

AS PER LONG CHIH'S REPRESENTATION THIS MAY  
CAUSE OVER LOADING.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

UNKNOWN - WE ARE THE RETAILER.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

UNKNOWN - BUT OUR CONTACT AT LONG CHIH WAS:

JEFFREY WU  
NO. 101, SHOW SHAN ROAD  
SHINCHUANG CITY  
TAIPEI HSIEN  
TAIWAN R.O.C.  
PH. 886-2-29068666

**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

UNKNOWN

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**V. Identify the Remedy**

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

PLEASE REFER TO LONG CHIH'S REPRESENTATION.

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9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

PLEASE REFER TO LONG CHIH'S REPRESENTATION.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

PLEASE REFER TO LONG CHIH'S REPRESENTATION.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

PLEASE REFER TO LONG CHIH'S REPRESENTATION.

**VI. Identify the Recall Schedule**

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

PLEASE REFER TO LONG CHIH'S REPRESENTATION.

## **VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov) for review prior to mailing.**

**Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.**