

April 16, 2009

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VIA E-MAIL - RECEIPT CONFIRMATION REQUESTED

09V-136
(2 Pages)

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Crossroads RV
Defect and Non-Compliance Report

Dear Mr. Smith:

Crossroads RV has identified a vehicle non-compliance with FMVSS 108 in certain Crossroads RV travel trailers manufactured between April 2008 and December 2008.

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain vehicles manufactured by Crossroads RV were built without rear reflex reflectors.

- A. Recall Population and Vehicle Identification. The travel trailers built with the non-compliance are as follows:

<u>Model Name</u>	<u>Model Year</u>
Cross Terrain	2009

The total number of vehicles subject to this recall campaign is 21.

- B. Description of Defect. The travel trailers were built without rear reflex reflectors. Crossroads RV's rear lighting did not contain the integral reflectors as required by FMVSS 108 and additional reflectors were not provided. 100% of the travel trailers subject to this recall campaign were built without the reflectors.
- C. Basis for Determining that a Defect Exists. Crossroads RV discovered this non-compliance during a routine compliance audit. There are no known injuries or accidents that have been reported to Crossroads RV as a result of this non-compliance.
- D. Remediying of Defect. The recall campaign by Crossroads RV to remedy the non-compliance is to send separate reflectors to the affected customers and dealers with instructions for proper installation. Customers will have the option of

installing the reflectors or taking the travel trailer to the nearest Crossroads RV certified dealer. This will be done at no charge to the affected customers.

- E. Owner Notifications. Crossroads RV will notify all registered owners of the travel trailers. A copy of the Owner notification letter will be forwarded shortly for approval.
- F. Dealer Notifications. Crossroads RV will notify all Crossroads RV dealers of the non conformance and provide them with repair procedures. The Dealer notification letter will be forwarded shortly for approval.
- G. Quarterly Reporting Requirements. Crossroads RV will be filing quarterly reports as required by Part 573.7 of Title 49 the Code of Federal Regulations.
- H. Campaign Number. Crossroads RV does not have an internal campaign number for this recall. Crossroads RV will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Crossroads RV with respect to this recall campaign. If you need any additional information regarding the participation of Crossroads RV in this recall campaign, please feel free to contact David Mihalick at 937-596-6849, Ext. 7363. or Randy Nielsen, Crossroads RV, at 888.226.7496.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager