

Form Approved: O.M.B. No. 2127-0004

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Report¹

On March 17, 1992009 Pacific Coachworks, Inc. [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: 3-17-2009

Furnish the manufacturer's identification code for this recall (if applicable): _____

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Pacific Coachworks, Inc.
549 Rivera St.
Riverside CA 92501

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Gina Privitt - Warranty Manager

Telephone Number: 951-686-7294 x115 Fax No.: 951-519-6067

Name and Title of Person who prepared this report.

Gina Privitt
Warranty Manager

Signed: [Signature]
3/17/09

¹Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Tango Model Years Involved: 2008 Model(s): 299 BHS

Production Dates: Beginning: 4/26/07 Ending: 12/18/08

VIN Range: Beginning: 5UYTS302X8R0107⁰⁸ Ending: 5UYTS30289R013270

Vehicle Type: RV Bodystyle: Travel Trailer

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

We started using a program called Fed Cert that created our tire deals
see attachment 1

Make(s): Tango Model Years Involved: 2008 Model(s): 276 RBS

Production Dates: Beginning: 8/2/07 Ending: 5/12/08

VIN Range: Beginning: 5UYTS282X8R011341 Ending: 5UYTS28299R012840

Vehicle Type: RV Bodystyle: Travel Trailer

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

See attachment 1

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
276RBS	2008	56
299 BHS	2008	124

Total Number Potentially Affected by the Recall: 180
Attachment C

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 7%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

A Dealer contacted us stating they had the incorrect tire specification decal on a unit. In April of 07 we started using Fedcert. We created templates for each model we produced. The template on the 299 BHS & 276RBS was incorrect; all other models are correct. We located 1st 299 BHS & Last 299 BHS (as all 276RBS models fall within this group) and determined all 276RBS & 299 BHS Models have the incorrect Decal.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

We have incorrect PSI Specifications for the tire decals, installed on our 299 BHS & 276 RBS Models.

SEE Attachment 2

Describe the cause(s) of the defect or noncompliance condition.

Incorrect information was provided on the Tire decal. It could have been misinformation provided, data entry error - either way - human error.

Describe the consequence(s) of the defect or noncompliance condition.

Can negatively affect handling, stopping distance & breaking traction; can lead to blowouts & damage the tire structure.

Identify any warning which can (a) precede or (b) occur.

tire damage - Poor handling

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

N/A

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Tom Powell CEO Pacific Coachwork, Inc.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

3/5/09 - received email from dealer. Attachment 3
3/9/09 Emailed NHTSA Attachment 4
3/11/09 received Email indicating (yes this is a recall opened 3/12/09" Attachment 5

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

The remedy is to correct the templates - done
This also includes checking every 299 BMS & 276 RBS for incorrect decal and create new decals with the correct Tire specification information on a new tire decal. Recall Condition: Incorrect Specifications

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

New decal will have correct tire specification vs the incorrect tire specifications

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

The templates have been corrected. We have not produced since 12/18/08 and are unsure when we will begin again - however the templates have been corrected so going forward correction has been made.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

- 1) need to create letter for Dealer & Customer 4-1-09
- 2) need to create postcard/return confirmation 4-1-09 for tracking purposes on completed recalls.
- 3) Need approval of letters etc. Once received we will begin mailing.
- 4) #3 Submit letter by 4-1-09 once received we will begin mailing.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

The Privacy Act of 1974 - Public Law 93-579, As Amended: This information is requested pursuant to the authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response maybe used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or statistical summary thereof, may be used in support of the agency's action.

Descriptive information **which characterizes / distinguishes** the recalled **vehicles** from those model **vehicles** not included in the recall:

We started using a new program in April 2007. The program enabled us to create templates for the tire specification decal; that goes on the unit. The template was incorrect on model 299BHS and model 276RBS. All other models have the correct template information.



TIRE AND LOADING INFORMATION

TIRE	SIZE	COLD TIRE PRESSURE	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT			
REAR			
SPARE			

FD-316

Tire decal specifications are incorrect. The rear tire specifications should be 50 PSI as indicated on the picture of the tire below, not 65 PSI as indicated by the decal.

TIRE AND LOAD INFORMATION

The weight of cargo should never exceed
744 Kg or 1640 Lbs.

TIRE	SIZE	COLD TIRE PRESSURE	INFO
FRONT	ST205/75R15C	345 KPA / 50 PSI	INFO
REAR	ST205/75R15C	448 KPA / 65 PSI	INFO
SPARE	ST205/75R15C	345 KPA / 50 PSI	INFO

MANUFACTURED BY / FABRIQUE PAR : Pacific Coachworks, Inc.
GVNBY 3057 KG (7400 LB)

