

Driven to Explore

Fleetwood Enterprises, Inc. 3125 Myers Street / Riverside, CA 92503 5527 P.O. Box 7638 / Riverside, CA 92513-7638 p:909.351.3500 / www.fleetwoodrv.com 09V-056 (6 Pages)

February 12, 2009

Mr. Daniel C. Smith Associate Administrator for Enforcement National Highway Traffic Safety Administration 1200 New Jersey Ave, SE Washington, DC 20590

Re: Safety Defect Report

Dear Mr. Smith:

On February 4, 2009 Fleetwood Enterprises, Inc., decided that a safety defect which relates to motor vehicle safety exists in certain motor homes as listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Non-compliance reports.

The following is the information required by 49 CFR Part 573:

- This report was prepared on February 12, 2009.
- Fleetwood has assigned 90209 as an identification code to this recall.
- (1) The affected motor homes were manufactured by the following wholly owned subsidiary of Fleetwood Enterprises, Inc.

Fleetwood Motor Homes of Indiana, Inc. #44 1031 U.S. 224 E., P.O. Box 31 Decatur, Indiana 46733

The agency should contact the following individual with respect to this recall:

Craig Biazo Director of Service Travel Trailer Division 2990 Myers Street Riverside, California 92513-7638 Telephone: 951-351-3624 e-mail: craig.biazo@fleetwood.com

(2) The vehicles involved in the recall are certain 2007 and 2008 model year Providence, Excursion, Expedition, Discovery and Bounder Diesel model motor homes manufactured from: June, 2006 through March, 2008. The March, 2008 date coincides with the introduction of a newly designed modular style chassis, that eliminated the problem.

These motor homes were built with a Fleetwood identification number range of: TBD

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- (3) Fleetwood reports approximately **TBD** as the number of Providence, Excursion, Expedition, Discovery and Bounder Diesel model motor homes that contain the safety defect.
- (4) Fleetwood estimates that 100% of the affected Providence, Excursion, Expedition, Discovery and Bounder Diesel model motor homes contain the safety defect.
- (5) On certain Providence, Excursion, Expedition, Discovery and Bounder Diesel model motor homes affected by this recall, the battery cable is routed too close to a sharp edge that is located on top of a shelf installed over the driveshaft. This can cause abrasion to the battery cable insulation, leading to an electrical short and possibly a fire.
- (6) Not applicable.
- (7) Fleetwood began an investigation when this matter came to our attention on June 2, 2008, when a fire was reported in a customers unit at a campground.

Fleetwood is not aware of any accidents or injuries that have resulted from this safety defect.

- (8) Fleetwood dealers will inspect, replace or repair damaged cables as necessary and install an edge guard to protect the wires from the sharp edge.
- (9) Fleetwood intends to conduct a dealer notification by e-mail in March, 2009.

Fleetwood intends to conduct a customer notification by UPS traceable in March, 2009.

Fleetwood does not foresee any problems with implementing this voluntary recall campaign.

- (10) Copies of subsequent correspondence will be submitted to the NHTSA within five (5) working days of distribution. This correspondence will include:
 - I) Letter of dealer notification
 - II) Letter of customer notification
 - III) Service Bulletin

A draft of these documents will be forthcoming for your review. If additional information is required, please contact Shelley Krueger who can be reached by phone at (951) 351-3646 or by e-mail at skrueger@fleetwood.com.

Sincerely,

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Craig Biazo Director of Service Travel Trailer Division



IMPORTANT RECALL INFORMATION #90209

March 2009

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Decatur, Indiana has decided that a defect which relates to motor vehicle safety exists in certain 2007 and 2008 model year Providence, Excursion, Expedition, Discovery and Bounder Diesel model motor homes.

WHAT IS THE PROBLEM?

On motor homes affected by this recall, the battery cable is routed too close to a sharp edge located on top of a shelf installed over the driveshaft. This can cause abrasion to the battery cable insulation, leading to an electrical short and possibly a fire.

WHAT SHOULD YOU DO?

Due to safety related reasons, please make certain your motor home is immediately inspected and repaired by contacting the dealer who sold you the motor home and making an appointment to have this repair performed. If they are not available, another Fleetwood motor home dealer may do this work for you.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information contact Fleetwood Owner Relations at (800) 509-3418.

When you deliver your motor home for repairs, your dealer will complete a *Fleetwood Repair Order*. Upon completion of the repair, please sign the dealership's Repair Order or Fleetwood's Repair Order and fill out the enclosed self-addressed *Vehicle Information Update Card* and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

FLEETWOOD OWNER RELATIONS - RECALL #90209

P.O. Box 1007 Decatur, Indiana (800) 509-3418

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue, S.E. Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov

Fleetwood Enterprises, Inc., is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

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Sincerely,

FLEETWOOD ENTERPRISES, INC.

Tina Inkrote Service Administrator Motor Home Division



IMPORTANT RECALL INFORMATION #90209

March 2009

TO: ALL FLEETWOOD DEALER PRINCIPALS, SERVICE MANAGERS AND PARTS MANAGERS

SUBJECT: RECALL CAMPAIGN #90209 - Battery Cable Routing 2007 & 2008 Providence, Excursion, Expedition, Discovery and Bounder Diesel

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that a defect, which relates to motor vehicle safety exists in certain 2007 and 2008 model year Providence, Excursion, Expedition, Discovery and Bounder Diesel model motor homes. These motor homes were manufactured at our Decatur, Indiana manufacturing plant from June, 2006 through March, 2008.

We are notifying owners of the affected units in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

WHAT IS THE PROBLEM?

On certain Providence, Excursion, Expedition, Discovery and Bounder Diesel model motor homes affected by this recall, the battery cable is routed too close to a sharp edge located on top of a shelf installed over the driveshaft. This can cause abrasion to the battery cable insulation, leading to an electrical short and possibly a fire.

WHAT SHOULD YOU DO?

Please check your motor home inventory and perform the repair procedure on affected units as outlined in the attached Service Bulletin #90209. It is imperative that this procedure be completed prior to the sale of the affected units so your customers will not be inconvenienced.

Owners of the above mentioned motor homes have been asked to contact their Fleetwood dealer to have the described safety defect remedied. In the event that a customer contacts you, please verify eligibility by referring to the serial number range listed in the enclosed Recall Service Bulletin #90209 prior to beginning the inspection and repairs.

Once repairs are completed, have the customer sign your dealership's Internal Repair Order and submit your request electronically through e-FDN, or you may also have the customer sign the

Fleetwood Repair Order (form X-SR-042) and submit for reimbursement in accordance with Service Bulletin #90209. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center.

Sincerely,

FLEETWOOD ENTERPRISES, INC.

Tina Inkrote Service Administrator Motor Home Division

Enclosures: Recall #90209 Customer Letter Recall #90209 Service Bulletin