

March 28, 2011

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Recall No. 09E-015 Supplemental Information

Dear Mr. Smith:

Kawasaki Motors Corp., U.S.A. ("KMC") hereby provides additional information in regards to Recall No. 09E-015. KMC initially notified NHTSA on April 1, 2009 that the installation of the accessory saddlebag on the 2008 and 2009 KLE650 ("Versys") models covers up the rear reflex reflectors installed on the motorcycle resulting in non-compliance with Federal Motor Vehicle Safety Standard 49 CFR 571.108, Section S5.1.1. The correction consisted of installing reflectors to each saddlebag. Customers who purchased the accessory saddlebags were given the option of installing the reflectors themselves or having them installed by their Kawasaki dealer. Recall reporting began on July 6, 2009 and was completed on October 12, 2010.

Reflector sets were enclosed in all saddlebag sets that were in inventory and not sold. A re-order was placed in September 2010 and inadvertently reflectors were not enclosed in approximately 14 hard saddlebag sets that were sent to customers.

KMC's original effort was to send recall notification letters to all purchasers of 2008 and 2009 Versys. In order to make sure KMC contacts all purchasers who may have potentially purchased the saddlebags, KMC will contact all purchasers of 2008 and 2009 Versys from the initiation of the recall until March 17, 2011. An updated Recall Service Bulletin reflecting this new action by KMC will be sent to all Kawasaki motorcycle dealers.

A representative copy of the customer letter and revised dealer bulletin are provided with this supplemental information.

Please contact the undersigned if there are any questions in this matter.

Sincerely,
KAWASAKI MOTORS CORP., U.S.A.



Roger F. Hagie
Director Public Affairs

Enclosures

SERVICE

MC 09-07

REPLACES: Discard MC 09-07 dated April 16, 2009

First Issued: April 16, 2009
Revised: March 25, 2011

**ITEM: 2008-2009 VERSYS® ACCESSORIES SADDLEBAG
(P/N K16160-0005)**

Page 1 of 4

TITLE: ACCESSORY SADDLEBAG REFLECTOR INSTALLATION

RECALL

**THIS BULLETIN IS OF THE HIGHEST PRIORITY
AND MUST BE ACTED UPON IMMEDIATELY.**

Eligibility

Eligible Units

PART NUMBER	DESCRIPTION
K16160-0005	Kawasaki Genuine Accessories Saddlebags for 2008-2009 Versys (KLE650A8F, KLE650A9F/L)

Subject

When Genuine Kawasaki Accessories Saddlebags are installed on 2008-2009 Kawasaki Versys models, the rear side reflectors become obscured, resulting in non-compliance with Federal Motor Vehicle Safety Standard 49 CFR S71.108, Section S5.1.1, creating the potential for a crash resulting in injury or death.

Kawasaki Action

Initiate Campaign:

Kawasaki has initiated a Recall campaign to apply reflectors to the side of the saddlebags.

Notify Dealers:

Kawasaki will send a report to all Dealers that purchased the affected saddlebags.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of 2008-2009 Versys models requesting action if they purchased the affected saddlebags. A copy of the letter is printed on page 3 of this bulletin.

NEW

Additional saddlebag kits were shipped without reflectors and Kawasaki is contacting all Versys 650 owners.

NOTE:

- o Customers who purchased the accessory saddlebags will be given the option of installing the reflectors themselves or having them installed by their Kawasaki Dealer.

Dealer Action

Repair Eligible Units:

Repair all eligible saddlebags including sold saddlebags in the field and unsold saddlebags in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible saddlebags in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all saddlebags eligible for this Recall campaign by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 08-01. Refer to the Repair Procedure section of this bulletin for details.

IMPORTANT NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible saddlebags. Dealers **MUST** submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

File behind the "MC" tab in your Kawasaki
"Service and Warranty" binder

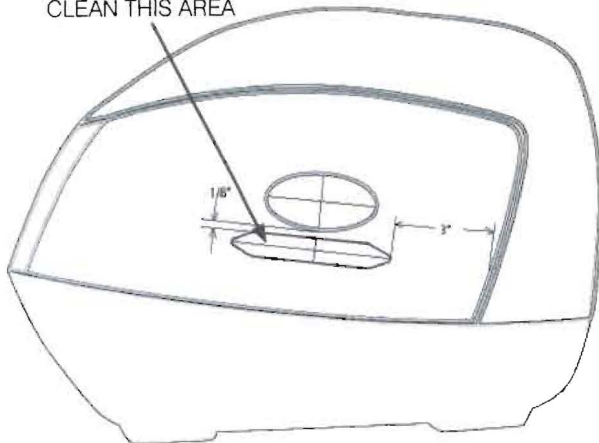
©2009, Kawasaki Motors Corp., U.S.A.

Kawasaki
Let the good times roll.™

Repair Procedure

- Using the supplied alcohol wipe, clean the area below the oval shaped Versys emblem of any dirt, oil or debris.

CLEAN THIS AREA



- Peel adhesive backing from reflector.
- Apply the self adhesive reflector to each saddlebag at the location shown in the diagram.
- Apply approximately 10 pounds per square inch of force (firm pressure with both thumbs) across the surface of the reflector.

NOTE:

- The back side of the reflector is marked "TOP". Be sure this side is up.*
- Allow the adhesive to cure for 24 hours before riding.

Parts Information

Reflectors must be installed on all eligible saddlebags.

A report will be provided to all Dealers that purchased the affected saddlebags to assist in determining eligibility.

Reflectors required to complete the Recall must be ordered through Parts Order Services at (800) 608-8490. The proper VIN for each unit being repaired will be required for each part ordered.

Reflector Kit, 99969-3104

KIT CONTENTS	QTY
Reflector	2
Alcohol Wipe	1
Installation Instructions	1

Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status.

Repairs MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE SADDLEBAGS in the field and during initial assembly and preparation.

See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

WARRANTY INFORMATION	
Job Code	22341
Flat Rate Time	0.2 hr.
Failure Date	Same as Repair Date
Claim Type	3
Problem Part Number	99969-3104
Description	Saddlebag set
Qty	1

VERSYS® ACCESSORY SADDLEBAG REFLECTORS

WARNING AND RECALL NOTICE

MARCH 2011

MODEL :

FRAME :

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that non-compliance with Federal Motor Vehicle Safety Standard 49 CFR S71.108, Section S5.1.1 exists in 2008~2009 Versys™ (KLE650A8F/A9F) models when Kawasaki Genuine Accessory Saddlebags are attached because the saddlebags obscure the rear side reflectors creating the potential for a crash resulting in injury or death. Our records indicate that you have purchased a Versys model. If you have not purchased Genuine Kawasaki Accessory Saddlebags, or if reflectors have been installed on your saddlebags, please disregard this notice.

What Kawasaki and your dealer will do:

If you have purchased Kawasaki Genuine Accessories Saddlebags for your Versys your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of installing reflectors to each saddlebag. The actual repair will take up to 15 minutes but may take longer due to scheduling at the dealership and the time needed to obtain required parts, plus 24 hours for the adhesive on the back of the reflector to cure. If you wish to apply the reflectors yourself, contact Kawasaki Motors Corp., U.S.A. by returning the enclosed postcard.

What you must do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment, or request the reflector kit from Kawasaki by returning the enclosed postcard.

DO NOT RIDE YOUR MOTORCYCLE WITH THE SADDLEBAGS ATTACHED UNTIL THE REPAIR HAS BEEN COMPLETED.

If you need help:

If you have questions or concerns that your dealer is not able to resolve, please Contact Kawasaki's Consumer Services Department at (866) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday. Please have your Vehicle Identification Number ready when calling.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after your first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to www.safercar.gov.

(Continued.....)

If you received this notice in error:

Our records indicate you are the current owner of the 2008~2009 Versys described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at www.kawasaki.com by clicking on the "OWNER INFO" link or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement:

If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address:

Kawasaki Motors Corp., U.S.A.
ATTN: Consumer Services Department
P.O. Box 25252
Santa Ana, California 92799-5252

Please note the following conditions for reimbursement:

- Only repairs specifically related to this recall are eligible for reimbursement. Other expenses such as towing, rental, and accommodations will not be refunded.
- Claims may be excluded if proper documentation is not included. Current owner and VIN information along with copies of repair orders and payment confirmation must be provided.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.

VERSYS® ACCESSORY SADDLEBAG REFLECTORS WARNING AND RECALL NOTICE

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that non-compliance with Federal Motor Vehicle Safety Standard 49 CFR S71.108, Section S5.1.1 exists in 2008~2009 Versys® (KLE650A8F/A9F) models when Kawasaki Genuine Accessory Saddlebags are attached because the saddlebags obscure the rear side reflectors creating the potential for a crash resulting in injury or death. Our records indicate that you have purchased a Versys model. If you have not purchased Genuine Kawasaki Accessory Saddlebags, or if reflectors have been installed on your saddlebags, please disregard this notice.

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If you wish to apply the reflectors yourself, contact Kawasaki Motors Corp., U.S.A. by returning the enclosed postcard.

What you must to do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment, or request the reflector kit from Kawasaki by returning the enclosed postcard.

DO NOT RIDE YOUR MOTORCYCLE WITH THE SADDLEBAGS ATTACHED UNTIL THE REPAIR HAS BEEN COMPLETED.

If you need help:

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We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.

Postcard Text:

Versys® Accessory Saddlebag Reflector Parts Kit Request
Your Name: _____
Street Address: _____
City, State, ZIP: _____
Vehicle VIN: _____
Dealer where the saddlebags were purchased:
Dealership Name: _____
Street Address: _____
City, State, ZIP: _____

**RECALL MC 09-07 (VERSYS® ACCESSORIES SADDLEBAG REFLECTOR)
PARTS KIT ORDER FORM**

FAX TO: Kawasaki Parts Order Services 1-877-608-6287

Part Number: 99969-3104, Reflector Kit

Dealer Number _____ Dealer Name _____

Contact _____ Phone (_____) _____

Vehicle Identification Number:

Vehicle Identification Number: