U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 30, 2009

MR. JEAN FOURNIER
MANAGER, WARRANTY AND PUBLICATIONS
NOVA BUS INCORPORATED
1000 INDUSTRIAL BLVD.
SAINT-EUSTACHE
QUEBEC CANADA J7R 5A5

NVS-215dgl
09V-494

SUBJECT: REMOTE RELEASE BELT RETRACTORS

DEAR MR. FOURNIER:

This letter serves to acknowledge Nova Bus Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
NOVABUS/LFS/2009

NHTSA Campaign Number: 09V-494

Mfg's Report Date: December 15, 2009

Components: EQUIPMENT: ADAPTIVE

Potential Number of Units Affected: 101

Summary:
NOVA BUS IS RECALLING MODEL YEAR 2009 LFS BUSES EQUIPPED WITH Q'STRAINT MAX MOBILITY DEVICE REMOTE RELEASE BELTS USED ON AMERICAN INSIGHT TRANSVERSE FLIP UP SEATS WITH BUILD DATES BETWEEN OCTOBER 2008 AND OCTOBER 2009. THESE DEVICES ARE USED TO RESTRAIN PASSENGERS USING MOBILITY AID PRODUCTS. THE MOBILITY DEVICE RESTRAINT BELTS MAY NOT LOCK AS DESIGNED, AND MAY FAIL TO PROPERLY RESTRAIN THE PASSENGER AND THE MOBILITY DEVICE.

Consequence:
IF THE BELT DOES NOT LOCK AND THE MOBILITY DEVICE IS NOT PROPERLY RESTRAINED, THERE IS AN INCREASED RISK OF INJURY TO THE PASSENGER IN THE EVENT OF A CRASH.

Remedy:
NOVA BUS IS WORKING WITH AMERICAN SEATING AND WILL REPLACE THE Q'STRAINT MAX REMOTE RELEASE BELTS WITH Q'STRAINT QRT DELUXE REMOTE RELEASE BELTS FREE OF CHARGE. AMERICAN SEATING IS HANDLING THE REMEDY FOR THIS CAMPAIGN. PLEASE SEE AMERICAN SEATING'S DEFECT REPORT 09E-065. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE JANUARY 29, 2010. OWNERS MAY CONTACT AMERICAN SEATING'S SERVICE MANAGER SHERRY AELLEN AT 616-732-6484 AND NOVA BUS AT 450-472-6410.

Notes:
OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

> You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, American Seating will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If American Seating's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement