



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 29, 2009

MR. GREGORY J. VISMARA
VICE PRESIDENT
GILLIG LLC
25800 CLAWITER ROAD
HAYWARD, CA 94545

NVS-215dgl
09V-493

SUBJECT: REMOTE RELEASE BELT RETRACTORS

DEAR MR. VISMARA:

This letter serves to acknowledge Gillig LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
GILLIG/LOWFLOOR/2008-2009

NHTSA Campaign Number: 09V-493

Mfg's Report Date: December 16, 2009

Components: EQUIPMENT: ADAPTIVE

Potential Number of Units Affected: 37

Summary:

GILLIG IS RECALLING MODEL YEAR 2008-2009 LOWFLOOR BUSES EQUIPPED WITH Q'STRAIT MAX MOBILITY DEVICE REMOTE RELEASE BELTS USED ON AMERICAN INSIGHT TRANSVERSE FLIP UP SEATS WITH BUILD DATES BETWEEN OCTOBER 2008 AND OCTOBER 2009. THESE DEVICES ARE USED TO RESTRAIN PASSENGERS USING MOBILITY AID PRODUCTS. THE MOBILITY DEVICE RESTRAINT BELTS MAY NOT LOCK AS DESIGNED, AND MAY FAIL TO PROPERLY RESTRAIN THE PASSENGER AND THE MOBILITY DEVICE.

Consequence:

IF THE BELT DOES NOT LOCK AND THE MOBILITY DEVICE IS NOT PROPERLY RESTRAINED, THERE IS AN INCREASED RISK OF INJURY TO THE PASSENGER IN THE EVENT OF A CRASH.

Remedy:

GILLIG IS WORKING WITH AMERICAN SEATING AND WILL REPLACE THE Q'STRAIT MAX REMOTE RELEASE BELTS WITH Q'STRAIT QRT DELUXE REMOTE RELEASE BELTS FREE OF CHARGE. AMERICAN SEATING IS HANDLING THE REMEDY FOR THIS CAMPAIGN. PLEASE SEE AMERICAN SEATING'S DEFECT REPORT 09E-065. THE SAFETY RECALL IS EXPECTED TO BE COMPLETED BEFORE JANUARY 29, 2010. OWNERS MAY CONTACT AMERICAN SEATING'S SERVICE MANAGER SHERRY AELLEN AT 616-732-6484 AND GILLIG AT 1-800-735-1500.

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink that reads "George H. Person" with a small "for" written below the name.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement