



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 23, 2009

MR. GARETT CAROLUS
TECHNICAL MANAGER
KEYSTONE RV COMPANY
17400 HACKBERRY DRIVE
GOSHEN IN 46526

NVS-215dgl
09V-492

SUBJECT: REAR STABILIZER JACKS

DEAR MR. CAROLUS:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
KEYSTONE/RAPTOR/2010

NHTSA Campaign Number: 09V-492

Mfg's Report Date: December 14, 2009

Components: EQUIPMENT: ELECTRICAL: JACK

Potential Number of Units Affected: 155

Summary:

KEYSTONE IS RECALLING CERTAIN MODEL YEAR 2010 RAPTOR FIFTH WHEEL TRAILERS. THE REAR STABILIZING JACKS MAY EXTEND WHILE DRIVING DUE TO EXPOSED WIRING ON THE EXTEND/RETRACT SWITCH FOR THE JACKS. IF THE EXPOSED WIRING IS SUBJECT TO ROAD SPRAY, IT MAY ACTIVATE THE REMOTE CONTROL PANEL AND EXTEND THE JACKS.

Consequence:

IF THE JACKS EXTEND WHILE DRIVING, IT INCREASES THE RISK OF LOSS OF VEHICLE CONTROL LEADING TO A VEHICLE CRASH.

Remedy:

DEALERS WILL REPLACE THE EXTEND/RETRACT SWITCH WITH A SEALED SWITCH SUPPLIED BY KEYSTONE. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JANUARY 2010. OWNERS MAY CONTACT KEYSTONE 1-866-425-4369.

Notes:

KEYSTONE RECALL NO. 09-127. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement