



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 23, 2009

MICHAEL K. WALTON
COUNSEL
PACCAR INCORPORATED
PO BOX 1518
BELLEVUE, WA 98009

NVS-215dgl
09V-490

SUBJECT: INSUFFICIENT STEERING GEAR MOUNTING BOLT TORQUE

DEAR MR. WALTON:

This letter serves to acknowledge PACCAR Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KENWORTH/T2000/2010
KENWORTH/T660/2010
KENWORTH/T800/2010
KENWORTH/W900S/2010

Mfg's Report Date: December 22, 2009

NHTSA Campaign Number: 09V-490

Components: STEERING

Potential Number of Units Affected: 3,078

Summary:

KENWORTH IS RECALLING MODEL YEAR 2010 T2000, T800, T660 AND W900S TRUCKS MANUFACTURED BETWEEN JULY 1, 2009 AND OCTOBER 23, 2009. THE FASTENERS ATTACHING THE STEERING GEAR TO THE FRONT DRIVE BRACKET MAY HAVE RECEIVED INSUFFICIENT TORQUE DURING THE INSTALLATION PROCESS RESULTING IN LESS THAN REQUIRED CLAMP LOAD.

Consequence:

THE INSUFFICIENT CLAMP LOAD MAY ALLOW THE FASTENER(S) TO BECOME LOOSE AND FALL AWAY FROM THE VEHICLE RESULTING IN ROAD DEBRIS. IF MULTIPLE FASTENERS WERE TO BECOME LOOSE, THE VEHICLE STEERING MAY WANDER, WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL INSPECT AND RE-TORQUE THE STEERING GEAR MOUNTING BOLTS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JANUARY 2010. OWNERS MAY CONTACT KENWORTH AT 425-828-5440.

Notes:

KENWORTH RECALL NO. 09KWB. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577, however we would like to change the sentence "which might result in an accident" to "which could result in a crash".

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement