



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 22, 2009

MR. CHRISTOPHER T. SANDVIG
GENERAL MANAGER COMPLIANCE/TREAD
SERVICE & QUALITY
VOLKSWAGEN OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326

NVS-215dgl
09V-484

SUBJECT: REPLACE MIDDLE CLIP OF A-PILLAR COVER

DEAR MR. SANDVIG:

This letter serves to acknowledge Volkswagen of America, Inc.'s (VW) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
AUDI/Q5/2009

NHTSA Campaign Number: 09V-484

Mfg's Report Date: December 14, 2009

Components: AIR BAGS

Potential Number of Units Affected: 6,054

Summary:

VOLKSWAGEN IS RECALLING CERTAIN MODEL YEAR 2009 Q5 PASSENGER VEHICLES MANUFACTURED BETWEEN NOVEMBER 25, 2008 AND JUNE 4, 2009. A LEFT AND/OR RIGHT A-PILLAR TRIM COVER CLIP MAY NOT HAVE BEEN MANUFACTURED CORRECTLY, ALLOWING THE A-PILLAR TRIM TO BECOME LOOSE WHEN THE SIDEGUARD HEAD PROTECTION AIRBAGS DEPLOY DURING A CRASH.

Consequence:

IF THIS HAPPENS, A LOOSE TRIM PIECE COULD INJURE THE FRONT SEAT OCCUPANTS OF THE VEHICLE.

Remedy:

VOLKSWAGEN WILL INSPECT THE CLIP IN THE MIDDLE OF THE LEFT AND RIGHT A-PILLAR COVERS AND REPLACE IT FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JANUARY 2010. OWNERS MAY CONTACT AUDI AT 1-800-253-2834.

Notes:

VOLKSWAGEN SAFETY RECALL NO. 70D4/J6 CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement