



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 1, 2009

MR. NASSER ZAMANI
MANAGER, COMPLIANCE AND
REGULATORY AFFAIRS
DAIMLER TRUCKS NORTH AMERICA
4747 N. CHANNEL AVENUE
PORTLAND OR 97217-3849

NVS-215kjs
09V-458

SUBJECT: REAR SUSPENSION FASTENERS

DEAR MR. ZAMANI:

This letter serves to acknowledge Daimler Trucks North America's (DTNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FCCC/B2/2008-2011

THOMAS BUILT BUSES/SAF-T-LINER C2/2008-2011

NHTSA Campaign Number: 09V-458 **Mfg's Report Date:** November 30, 2009

Components: SUSPENSION:REAR

Potential Number of Units Affected: 3,739

Summary:

DAIMLER TRUCKS IS RECALLING CERTAIN MODEL YEAR 2008 THROUGH 2011 THOMAS BUILT SAF-T-LINER C2 SCHOOL BUSES AND FCCC B2 CHASSIS MANUFACTURED FROM JUNE 1, 2007 THROUGH SEPTEMBER 28, 2009. FASTENERS USED TO CONNECT THE REAR SUSPENSION SPRING TO THE SUSPENSION HANGER BRACKET MAY NOT HAVE BEEN TORQUED TO SPECIFICATION. UNDER TORQUED FASTENERS MAY BECOME LOOSE AND POTENTIALLY FALL OUT.

Consequence:

LOOSE OR MISSING FASTENERS MAY ALLOW THE REAR SUSPENSION TO BECOME MISALIGNED, INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL INSPECT AND ADJUST THE FASTENERS AS REQUIRED. DAMAGED FASTENERS WILL BE REPLACED. REPAIRS WILL BE MADE FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING FEBRUARY 2010. OWNERS MAY CONTACT DAIMLER TRUCKS TOLL-FREE AT 1-800-547-0712.

Notes:

DAIMLER TRUCKS' RECALL NO. FL-567. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall is the result of an investigation, PE09-050, conducted by the Office of defects Investigation.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement