



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 18, 2009

MR. ADAM KOPSTEIN  
MANAGER, AUTOMOTIVE SAFETY & COMPLIANCE  
VOLVO CARS OF NORTH AMERICA, LLC  
1 VOLVO DRIVE  
ROCKLEIGH NJ 07647

NVS-215dgl  
09V-445

Subject: SEAT CONTROL PANEL

Dear MR. KOPSTEIN:

This letter serves to acknowledge Volvo Cars of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLVO/XC60/2010

**NHTSA Campaign Number:** 09V-445

**Mfg's Report Date:** November 17, 2008

**Components:** SEATS

**Potential Number of Units Affected:** 9,667

**Summary:**

VOLVO IS RECALLING MODEL YEAR 2010 XC60 VEHICLES. THE DRIVER'S SEAT SIDE COVER PANEL (SEAT CONTROL PANEL) IN CERTAIN DRIVER'S SIDE IMPACTS MAY RELEASE THE ATTACHMENT OF THE SEATBELT TO THE SEAT FRAME.

**Consequence:**

SHOULD THIS CONDITION OCCUR IN A CRASH THE SEATBELT MAY FAIL TO PROPERLY RESTRAIN THE OCCUPANT INCREASING THE RISK OF INJURY.

**Remedy:**

DEALERS WILL MODIFY THE INSIDE OF THE DRIVER'S SEAT SIDE COVER PANEL FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR BEFORE DECEMBER 15, 2009. OWNERS MAY CONTACT VOLVO AT 1-800-458-1552.

**Notes:**

VOLVO RECALL NO. R216. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement