



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 18, 2009

ROGER LACKORE, P.E
DIRECTOR OF RESEARCH AND DEVELOPMENT
MEDTEC AMBULANCE CORPORATION
2429 LINCOLNWAY EAST
GOSHEN IN 46526

NVS-215dgl
09V-442

SUBJECT: AIRV CEILING ASSEMBLIES/HEATER ELEMENT

DEAR MR. LACKORE:

This letter serves to acknowledge Medtec Ambulance Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MEDTEC/AD-170/2007-2009

MEDTEC/FD-160/2007-2009

MEDTEC/PD-168/2007-2009

Mfg's Report Date: November 13, 2009

NHTSA Campaign Number: 09V-442

Components: EQUIPMENT: ELECTRICAL: AIR CONDITIONER

Potential Number of Units Affected: 14

Summary:

MEDTEC AMBULANCE IS RECALLING CERTAIN MODEL YEAR 2007-2009 AD-170, FD-160 AND PD-168 AMBULANCES EQUIPPED WITH CARRIER AIRV CEILING UNITS, MODEL NOS. 68RV0010BA, 68RV0012CA, AND 68RV0010EA. THE HEATER ELEMENT IN THESE ASSEMBLIES MAY BE DEFECTIVE WHICH COULD CAUSE THE UNIT TO CREATE SMOKE OR SPARKS.

Consequence:

THIS DEFECT COULD RESULT IN A FIRE.

Remedy:

MEDTEC AMBULANCE WILL NOTIFY OWNERS AND THE AMBULANCES WILL BE REPAIRED BY CARRIER FREE OF CHARGE. PLEASE SEE CARRIER'S DEFECT REPORT 09E-053. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE DECEMBER 15, 2009. OWNERS MAY CONTACT CARRIER AT 1-877-584-7059 OR MEDTEC AMBULANCE AT 574-534-1318.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577, however we would like to make a change on the second paragraph to read:

“Medtec Ambulance in conjunction with Carrier has decided that a defect which relates to motor vehicle safety...”

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Carrier will be handling the remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Carrier's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement