



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 9, 2009

MR. DAVID DILLON
CHRYSLER LLC
800 CHRYSLER DRIVE CIMS-482-00-91
AUBURN HILLS MI 48326-2757

NVS-215dgl
09V-438

Subject: WINDSHIELD WIPER SYSTEM

DEAR MR. DILLON:

This letter serves to acknowledge Chrysler LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
DODGE/NITRO/2007

Mfg's Report Date: November 3, 2009

NHTSA Campaign Number: 09V-438

Components: VISIBILITY: WINDSHIELD WIPER/WASHER

Potential Number of Units Affected: 84,680

Summary:

CHRYSLER IS RECALLING CERTAIN MODEL YEAR 2007 DODGE NITRO PASSENGER VEHICLES. THE WINDSHIELD WIPER SYSTEM MAY EXPERIENCE A CONDITION OVER TIME WHERE HIGH USAGE OF THE VARIABLE PAUSE WIPER FUNCTION (“DELAY” MODE) MAY EVENTUALLY AFFECT PRIMARY WIPER FUNCTION, RENDERING THE WIPER SYSTEM INOPERABLE.

Consequence:

INOPERATIVE WIPERS UNDER INCLEMENT WEATHER CONDITIONS COULD CAUSE IMPAIRED VISIBILITY INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL INSPECT AND ADD EXTERNAL RELAYS AND UPDATE THE TOTALLY INTEGRATED POWER MODULE SOFTWARE TO CONTROL THE WIPER FUNCTIONS. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING NOVEMBER 2009. OWNERS MAY CONTACT CHRYSLER AT 1-800-835-1403.

Notes:

CHRYSLER RECALL NO. J28. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION’S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement