



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 30, 2009

MR. ROB FROELICH
DESIGN ENGINEER
GLAVAL BUS
914 COUNTY ROAD 1 NORTH
ELKHART IN 46514

NVS-215dgl
09V-423

SUBJECT: OVERHEATING AIR CONDITIONING SYSTEM/TRANS AIR

DEAR MR. FROELICH:

This letter serves to acknowledge Glaval Bus' notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: To be provided

NHTSA Campaign Number: 09V-423

Mfg's Report Date: October 21, 2009

Components: EQUIPMENT: ELECTRICAL: AIR CONDITIONER

Potential Number of Units Affected: 4

Summary:

GLAVAL BUS IS RECALLING CERTAIN TRANSIT BUSES EQUIPPED WITH TRANS/AIR AIR CONDITIONING SYSTEMS. EACH TRANS/AIR SYSTEM COMES WITH AN ELECTRICAL KIT AND EC PC BOARD WHICH IF IMPROPERLY INSTALLED COULD OVERHEAT.

Consequence:

AN ELECTRICAL FAILURE IN THE RELAY BOARD, CAN CAUSE OVERHEATING AND POSE A SERIOUS FIRE HAZARD.

Remedy:

GLAVAL BUS WILL NOTIFY THE OWNER AND THE BUS WILL BE REPAIRED FREE OF CHARGE. THE REPAIR WILL BE PERFORMED BY TRANS/AIR. PLEASE ALSO SEE TRANS/AIR DEFECT REPORT 09E-042. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING NOVEMBER 2009. OWNERS MAY CONTACT TRANS/AIR WARRANTY AND SERVICE DEPARTMENT AT 1-800-673-2448.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide us with the names of the models along with the beginning dates for the build date range of the vehicles affected by this recall.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Trans/Air will be handling the remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Trans/Air's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement