



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 23, 2009

JOE LABONTE  
PRODUCT SAFETY AND COMPLIANCE OFFICER  
DAIMLER BUSES NORTH AMERICA INC.  
350 HAZELHURST ROAD  
MISSISSAUGA, ONTARIO, CANADA 00 L5J 4T8

NVS-215dgl  
09V-413

**SUBJECT: HORIZON LED SIDE DESTINATION SIGN/POSSIBLE FIRE**

**DEAR MR. LABONTE:**

This letter serves to acknowledge Daimler Buses North America Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ORION/V/2002-2005  
ORION/V/2007  
ORION/VII/2002-2006  
ORION/VII/2008-2009

**NHTSA Campaign Number:** 09V-413

**Mfg's Report Date:** October 20, 2009

**Components:** INTERIOR LIGHTING

**Potential Number of Units Affected:** 368

**Summary:**

DAIMLER BUSES OF NORTH AMERICA IS RECALLING CERTAIN MODEL YEAR 2002 THROUGH 2009 ORION TRANSIT BUSES EQUIPPED WITH LUMINATOR HORIZON LED SIDE DESTINATION SIGNS. THE CONNECTOR BOARD CAN CORRODE DUE TO AN ACCUMULATION OF MOISTURE UNDER THE CONNECTOR.

**Consequence:**

A SHORT COULD OCCUR, POSSIBLY CAUSING SMOKE AND A FIRE.

**Remedy:**

ORION WILL NOTIFY OWNERS AND THE BUSES WILL BE REPAIRED BY LUMINATOR FREE OF CHARGE. PLEASE SEE LUMINATOR'S DEFECT REPORT 09E-054. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING NOVEMBER 2009. OWNERS MAY CONTACT LUMINATOR AT 1-972-516-3033 OR ORION AT 1-800-716-7466.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Luminator will be handling the remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Luminator's campaign is not satisfactory, you may be required to undertake additional actions, such as follow-up notifications, to achieve a successful recall campaign on your company's vehicles.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement