



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 20, 2009

MR. MIKE SWEITZER  
ELKHART COACH  
52807 COUNTY ROAD 7  
ELKHART, IN 46514

NVS-215dgl  
09V-408

**SUBJECT: ROOFTOP CONDENSER ASSEMBLIES/OVERHEATS/CARRIER**

**DEAR MR. SWEITZER:**

This letter serves to acknowledge Elkhart Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ELKHART/ECI/2008-2009  
ELKHART/ECII/2008-2009

**NHTSA Campaign Number:** 09V-408

**Mfg's Report Date:** October 6, 2009

**Components:** EQUIPMENT: ELECTRICAL: AIR CONDITIONER

**Potential Number of Units Affected:** 5

**Summary:**

ELKHART COACH IS RECALLING CERTAIN MODEL YEAR 2008 AND 2009 TRANSIT BUSES EQUIPPED WITH CARRIER K410 ROOFTOP CONDENSERS. INADEQUATE OVERCURRENT PROTECTION OF ONE OR MORE OF THE FANS IN THE K410 CONDENSER MAY CAUSE OVERHEATING OF THE FAN'S WIRES.

**Consequence:**

OVERHEATING OF THE CONDENSER UNIT WIRES COULD RESULT IN A FIRE CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

**Remedy:**

ELKHART COACH WILL NOTIFY OWNERS TO CONTACT AN AUTHORIZED CARRIER DEALER TO OBTAIN THE REMEDY. PLEASE ALSO SEE CARRIER'S DEFECT REPORT 09E-055. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2009. OWNERS MAY CONTACT CARRIER AT 1-800-673-2431.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577, however we would like to add a risk i.e., "Overheating of the condenser unit wires could result in a fire causing property damage, personal injury or death."

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Elkhart Coach will be handling the remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Elkhart Coach's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement