



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 9, 2009

MR. BRYAN HICKMAN  
PRESIDENT  
COACH & EQUIPMENT MANUFACTURING CORP.  
130 HORIZON PARK DRIVE  
PENNYAN, NY 14527

NVS-215 kjs  
09V-398

**SUBJECT: OVERHEATING AIR CONDITIONING SYSTEM/POSSIBLE FIRE**

DEAR MR. HICHMAN:

This letter serves to acknowledge Coach & Equipment Manufacturing Corp.'s (Coach & Equipment) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

COACH AND EQUIPMENT/PHOENIX/2007

**NHTSA Campaign Number:** 09V-398    **Mfg's Report Date:** October 8, 2009

**Components:** EQUIPMENT:ELECTRICAL:AIR CONDITIONER

**Potential Number of Units Affected:** 1

**Summary:**

COACH & EQUIPMENT IS RECALLING ONE MODEL YEAR 2007 PHOENIX SHUTTLE BUS MANUFACTURED DURING JANUARY 2007 EQUIPPED WITH TRANS/AIR AIR CONDITIONING SYSTEMS. EACH TRANS/AIR SYSTEM COMES WITH AN ELECTRICAL KIT AND EC PC BOARD WHICH IF IMPROPERLY INSTALLED COULD OVERHEAT.

**Consequence:**

OVERHEATING OF THE PC BOARD COULD RESULT IN A FIRE.

**Remedy:**

COACH & EQUIPMENT WILL NOTIFY THE OWNER AND THE BUS WILL BE REPAIRED FREE OF CHARGE. THE REPAIR WILL BE PERFORMED BY TRANS/AIR. THE SAFETY RECALL BEGAN ON OCTOBER 8, 2009. OWNERS MAY CONTACT TRANS/AIR WARRANTY AND SERVICE DEPARTMENT AT 1-800-673-2448 OR COACH & EQUIPMENT AT 1-315-536-2321.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have received Coach & Equipment's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement