



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 9, 2009

MR. WILFRIED GEENS
ENGINEERING DEPARTMENT
VAN HOOL N.V.
BERNARD VAN HOOLSTRAAT 58
LIER-KONINGSHOOIKT 00 B2500

NVS-215kjs
09V-397

SUBJECT: HORIZON LED SIDE DESTINATION SIGN/POSSIBLE FIRE

DEAR MR. GEENS:

This letter serves to acknowledge Van Hool N.V.'s (Van Hool) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VAN HOOL/A300L/2009
VAN HOOL/AG300/2009

NHTSA Campaign Number: 09V-397 **Mfg's Report Date:** October 8, 2009

Components: INTERIOR LIGHTING

Potential Number of Units Affected: 16

Summary:

VAN HOOL IS RECALLING CERTAIN MODEL YEAR 2009 TRANSIT BUSES, MODELS A300L AND AG300, EQUIPPED WITH LUMINATOR HORIZON LED SIDE DESTINATION SIGNS. THE CONNECTOR BOARD CAN CORRODE DUE TO AN ACCUMULATION OF MOISTURE UNDER THE CONNECTOR.

Consequence:

A SHORT COULD OCCUR, POSSIBLY CAUSING SMOKE AND FIRE.

Remedy:

VAN HOOL WILL NOTIFY OWNERS AND REPAIR THE BUSES FREE OF CHARGE. PLEASE SEE LUMINATOR'S DEFECT REPORT 09E-054. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2009. OWNERS MAY CONTACT VAN HOOL AT 1-407-656-7977.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please provide us with the beginning and ending dates for the build date range of the buses affected by this recall.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement