



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 6, 2009

MR. WILLIAM BYRNES
VICE PRESIDENT OF SERVICE OPERATIONS
VACTOR MANUFACTURING
1621 S. ILLINOIS STREET
STREATOR, IL 61364

NVS-215kjs
09V-387

SUBJECT: SEWER CLEANERS/HOSE FITTINGS

DEAR MR. BYRNES:

This letter serves to acknowledge Vactor Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VACTOR/2100/2007
VACTOR/2100/2009
VACTOR/2100/2004
VACTOR/JETTER/2009

NHTSA Campaign Number: 09V-387

Mfg's Report Date: October 2, 2009

Components: EQUIPMENT

Potential Number of Units Affected: 115

Summary:

VACTOR IS RECALLING CERTAIN MODEL YEAR 2001, 2004, AND 2009 VACTOR 2100 AND VACTOR JETTER SEWER CLEANERS, MANUFACTURED BETWEEN APRIL 1 AND SEPTEMBER 25, 2009. THESE VEHICLES WERE EITHER SUPPLIED WITH OR REFITTED WITH DEFECTIVE HOSE FITTINGS. UNDER HEAVY OPERATING CONDITIONS, THESE FITTINGS COULD FAIL.

Consequence:

IF THE FITTINGS FAIL, PERSONS OPERATING THE UNIT OR OTHER PERSONS NEARBY COULD BE INJURED OR PROPERTY DAMAGE COULD OCCUR.

Remedy:

VACTOR WILL NOTIFY OWNERS AND REPAIR THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT OCTOBER 14, 2009. OWNERS MAY CONTACT VACTOR CUSTOMER SERVICE BY CALLING 1-877-DIAL-ESG (1-877-342-5374).

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement