



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 7, 2009

MR. SCOTT A PULLIN
VICE PRESIDENT OF OPERATIONS
GULF STREAM COACH, INC.
P.O. BOX 1005
NAPPANEE, IN 46550

NVS-215dgl
09V-382

SUBJECT: REFRIGERATOR FIRE/NORCOLD

DEAR MR. PULLIN:

This letter serves to acknowledge Gulf Stream Coach Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:	Mfg's Report Date: September 11, 2009
GULF STREAM/ATRIUM/2002-2003	
GULF STREAM/FRIENDSHIP/2002-2003	
GULF STREAM/INDEPENDENCE/2002-2003	
GULF STREAM/SCENIC CRUISER/2002-2003	
GULF STREAM/SUN VOYAGER/2002-2003	
GULF STREAM/TOURMASTER/2002-2003	
GULF STREAM/TOURMASTER ELITE/2002-2003	
GULF STREAM/YELLOWSTONE/2002-2003	

NHTSA Campaign Number: 09V-382

Components: EQUIPMENT

Potential Number of Units Affected: 242

Summary:

GULF STREAM IS RECALLING CERTAIN MOTORHOMES EQUIPPED WITH NORCOLD MODEL 1200LR, 1200LRIM, AND 1201LRIM REFRIGERATORS WITH SERIAL NUMBERS BETWEEN 1273701 AND 1536607, NON-CONSECUTIVELY. A FATIGUE FAILURE IN THE SECTION OF THE COOLING UNIT WHICH CONTAINS THE REFRIGERANT COULD ALLOW THE LIQUID SOLUTION TO SLOWLY LEAK. IF A LEAK OCCURS AND THE REFRIGERATOR CONTINUES TO BE OPERATED AFTER SOLUTION CIRCULATION HAS CEASED THE HEAT SOURCE COULD GENERATE VERY HIGH TEMPERATURES. AT SUCH HIGH TEMPERATURES, THE COOLING UNIT COULD RUPTURE.

Consequence:

IF A LEAK OCCURS AND THE UNIT IS CONTINUES TO OPERATE, HYDROGEN GAS MAY BE EXPELLED AND CAN BE IGNITED, RESULTING IN A FIRE, POSSIBLY CAUSING SERIOUS INJURY OR DEATH.

Remedy:

GULF STREAM IS WORKING WITH NORCOLD AND THE VEHICLE'S REFRIGERATOR WILL BE REPAIRED FREE OF CHARGE. PLEASE ALSO SEE NORCOLD'S DEFECT NOTICE 09E-027. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2009. OWNERS MAY CONTACT GULF STREAM AT 1-800-289-8787 OR NORCOLD'S RECALL CENTER AT 1-800-767-9101.

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement