



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 6, 2009

NVS-215dgl  
09V-380

JOE RESIL  
REGULATORY COMPLIANCE MANAGER  
ENTEGRACOACH, INC.  
903 SOUTH MAIN STREET  
P. O. BOX 460  
MIDDLEBURY, IN 46540

**SUBJECT: QUICK RELEASE VALVES/HALDEX/MERITOR WABCO**

DEAR MR. RESIL:

This letter serves to acknowledge Entegra Coach Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ENTEGRACOACH/42 RB/2009  
ENTEGRACOACH/45 RB/2009-2010

**NHTSA Campaign Number:** 09V-380

**Mfg's Report Date:** September 21, 2009

**Components:** SERVICE BRAKES, AIR SUPPLY: QUICK RELEASE VALVE

**Potential Number of Units Affected:** 4

**Summary:**

ENTEGRA COACH IS RECALLING MODEL YEAR 2009-2010 MOTORHOMES EQUIPPED WITH CERTAIN HALDEX QUICK RELEASE VALVES (QRV). THE RUBBER DIAPHRAGM INSIDE THE QRV MAY EXPERIENCE DELAMINATION RESULTING IN SIGNIFICANT LEVELS OF AIR PRESSURE LEAKAGE PAST AND/OR THROUGH THE DIAPHRAGM, OR THE DEVELOPMENT OF A BUBBLE IN THE DIAPHRAGM WHICH MAY TRAP AIR PRESSURE IN THE VALVE AND NOT ALLOW THE SERVICE BRAKES TO RELEASE.

**Consequence:**

MALFUNCTION OF THE AIR BRAKE SYSTEM COULD RESULT IN A VEHICLE CRASH.

**Remedy:**

ENTEGRA COACH WILL INSPECT AND REPLACE ALL EFFECTED QRVS FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2009. OWNERS MAY CONTACT ENTEGRA AT -800-945-4787.

**Notes:**

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement