



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 17, 2009

MR. THOMAS BENNETT
DIRECTOR, SERVICE
MITSUBISHI MOTORS NORTH AMERICA, INC
6400 KATELLA AVENUE
CYPRESS, CA 90630

NVS-215kjs
09V-361

SUBJECT: SIDE AIRBAG RETAINER BRACKET

DEAR MR. BENNETT:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s (MMNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MITSUBISHI/ENDEAVOR/2010

NHTSA Campaign Number: 09V-361 **Mfg's Report Date:** September 15, 2009

Components: AIR BAGS

Potential Number of Units Affected: 531

Summary:

MITSUBISHI MOTORS NORTH AMERICA, INC. (MMNA) IS RECALLING CERTAIN MODEL YEAR 2010 ENDEAVOR MODEL VEHICLES MANUFACTURED BETWEEN MAY 26 AND JULY 28, 2009. THE RETAINER BRACKET USED FOR THE SEAT-MOUNTED SIDE AIRBAG FRAMES ON BOTH THE DRIVER AND FRONT PASSENGER SEATS MAY NOT HAVE BEEN PROPERLY WELDED.

Consequence:

IF THIS CONDITION EXISTS, THE FRONT SEAT-MOUNTED AIRBAGS MAY NOT DEPLOY CORRECTLY IN A SIDE IMPACT CRASH, POSSIBLY RESULTING IN INJURY TO THE SEAT OCCUPANT.

Remedy:

MMNA WILL NOTIFY OWNERS AND DEALERS WILL INSPECT THE WELD CONDITION OF THE SIDE AIRBAG RETAINER BRACKET ON THE FRONT PASSENGER SEATS. IF THE WELD IS INSUFFICIENT, THE DEALER WILL REPLACE THE SEATBACK ASSEMBLY FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT SEPTEMBER 22, 2009. OWNERS MAY CONTACT MITSUBISHI CUSTOMER RELATIONS DEPARTMENT AT 1-888-648-7820.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have received MMNA's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement