



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 17, 2009

MR. GREGORY VISMARA
VICE PRESIDENT ENGINEERING
GILLIG CORPORATION
25800 CLAWITER ROAD
HAYWARD, CA 94545

NVS-215kjs
09V-359

SUBJECT: WHEELCHAIR LIFTS/LIFT-U

DEAR MR. VISMARA:

This letter serves to acknowledge Gillig Corporation's (Gillig) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
GILLIG/PHANTOM/2001-2009

NHTSA Campaign Number: 09V-359 **Mfg's Report Date:** September 14, 2009

Components: EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 1,990

Summary:

GILLIG IS RECALLING CERTAIN MODEL YEAR 2001 THROUGH 2009 PHANTOM TRANSIT BUSES MANUFACTURED FROM JANUARY 2001 THROUGH AUGUST 2009 EQUIPPED WITH LIFT-U WHEELCHAIR LIFTS. THE LIFTS ARE EQUIPPED WITH A LOGIC BOARD ASSEMBLY FOR THE WHEELCHAIR LIFT CONTROL BOX, P/NOS. 373-0226 AND 373-0265. THE OUTBOARD RAMP BARRIER COULD FOLD IN TOWARD A LIFT PASSENGER POSSIBLY PINCHING THE PASSENGER'S FEET.

Consequence:

THE LIFT PASSENGER COULD BE SERIOUSLY INJURED.

Remedy:

GILLIG WILL NOTIFY OWNERS AND THE REPAIRS WILL BE MADE BY LIFT-U FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2009. OWNERS MAY CONTACT LIFT-U AT 1-209-838-2400 OR GILLIG SERVICE AT 1-800-735-1500.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed Gillig's proposed owner notification letter and it meets the requirements of Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement