



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 16, 2009

MR. GARETT CAROLUS
TECHNICAL MANAGER
KEYSTONE RV COMPANY
2642 HACKBERRY DRIVE
GOSHEN, IN 46526

NVS-215kjs
09V-354

SUBJECT: SIDE WALL LADDER MOUNTS

DEAR MR. CAROLUS:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
KEYSTONE/LAREDO/2009

NHTSA Campaign Number: 09V-354 **Mfg's Report Date:** September 11, 2009

Components: EQUIPMENT

Potential Number of Units Affected: 25

Summary:

KEYSTONE RV IS RECALLING CERTAIN MODEL YEAR 2009 LAREDO 301SLR FIFTH WHEEL VEHICLES MANUFACTURED BETWEEN SEPTEMBER 29, 2008 AND FEBRUARY 24, 2009. THE EXTERIOR SIDE WALL LADDER MOUNTS MAY PULL LOOSE FROM THE WALL DURING USE.

Consequence:

IF THE LADDER MOUNTS PULL LOOSE WHILE SOMEONE IS ON THE LADDER THEY COULD BE INJURED.

Remedy:

KEYSTONE RV WILL NOTIFY OWNERS AND DEALERS WILL REPAIR THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT SEPTEMBER 21, 2009. OWNERS MAY CONTACT KEYSTONE RV TOLL-FREE AT 1-866-425-4369.

Notes:

KEYSTONE RV'S RECALL CAMPAIGN NUMBER 09-124. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement