



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 2, 2009

MR. NASSER ZAMANI
MANAGER, COMPLIANCE AND
REGULATORY AFFAIRS
DAIMLER TRUCKS NORTH AMERICA
4747 N. CHANNEL AVENUE
PORTLAND OR 97217-3849

NVS-215kjs
09V-344

SUBJECT: ENTRANCE DOOR GLASS

DEAR MR. ZAMANI:

This letter serves to acknowledge Daimler Trucks North America's (DTNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FREIGHTLINER/SAF-T-LINER C2/2008-2010

NHTSA Campaign Number: 09V-344 **Mfg's Report Date:** August 25, 2009

Components: STRUCTURE:BODY:DOOR

Potential Number of Units Affected: 13,945

Summary:

DAIMLER TRUCKS IS RECALLING CERTAIN MODEL YEAR 2008 THROUGH 2010 SCHOOL AND NON-SCHOOL BUSES MANUFACTURED FROM MAY 10, 2007 THROUGH JUNE 1, 2010, EQUIPPED WITH AG2 ENTRANCE DOORS. THE ENTRANCE DOOR GLASS MAY BE INADEQUATELY BONDED TO THE DOOR FRAME AND MAY SEPARATE FROM THE VEHICLE.

Consequence:

SEPARATION OF THE DOOR GLASS WHILE THE VEHICLE IS IN OPERATION COULD CREATE A ROAD HAZARD, POSSIBLY RESULTING IN A VEHICLE CRASH.

Remedy:

DAIMLER TRUCKS WILL NOTIFY OWNERS AND THE BUSES WILL BE REPAIRED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE NOVEMBER 30, 2009. OWNERS MAY CONTACT THOMAS BUILT AT 1-336-889-4871.

Notes:

DAIMLER TRUCKS' RECALL NO. FL-556. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall is the result of an investigation, PE09-027, conducted by the Office of defects Investigation.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person", written in a cursive style.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement