



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 31, 2009

NVS-215dgl
09V-299

MARK HARVEY
DIRECTOR OF WARRANTY
FORETRAVEL, INC.
1221 N.W. STALLINGS DRIVE
NACOGDOCHES TX 75964

Subject: REFRIGERATOR FIRE

Dear MR.HARVEY:

This letter serves to acknowledge of Foretravel, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign shall be conducted pursuant to Federal laws.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
FORETRAVEL/U320/2002

Mfg's Report Date: July 16, 2009

NHTSA Campaign Number: 09V-299

Components: EQUIPMENT

Potential Number of Units Affected: 1

Summary:

FORETRAVEL IS RECALLING MODEL YEAR 2002 U320 RECREATIONAL VEHICLE EQUIPPED WITH NORCOLD MODEL 1200LRIM REFRIGERATORS, MANUFACTURED FROM MARCH 1, 2001 TO DECEMBER 31, 2002, WITH SERIAL NUMBERS BETWEEN 1273701 AND 1536607, NON-CONSECUTIVELY. A FATIGUE FAILURE IN THE SECTION OF THE COOLING UNIT WHICH CONTAINS THE REFRIGERANT COULD ALLOW THE LIQUID SOLUTION TO SLOWLY LEAK. IF A LEAK OCCURS AND THE REFRIGERATOR CONTINUES TO BE OPERATED AFTER SOLUTION CIRCULATION HAS CEASED THE HEAT SOURCE COULD GENERATE VERY HIGH TEMPERATURES. AT SUCH HIGH TEMPERATURES, THE COOLING UNIT COULD RUPTURE.

Consequence:

IF A LEAK OCCURS AND THE UNIT IS CONTINUES TO OPERATE, HYDROGEN GAS MAY BE EXPELLED AND CAN BE IGNITED, RESULTING IN A FIRE, POSSIBLY CAUSING SERIOUS INJURY OR DEATH.

Remedy:

FORETRAVEL IS WORKING WITH NORCOLD AND NORCOLD WILL NOTIFY OWNERS AND THE VEHICLE'S REFRIGERATOR WILL BE REPAIRED FREE OF CHARGE (PLEASE SEE 09E-027). OWNERS MAY CONTACT NORCOLD'S RECALL CENTER AT 1-800-767-9101.

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Norcold will be handling the owner notification, remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Norcold's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement