



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 14, 2009

MR. GARY TEMPLE
PRESIDENT
JAGUAR LAND ROVER NORTH AMERICA, LLC
555 MACARTHUR BOLUEVARD
MAHWAH, NEW JERSEY 07430

NVS-215dgl
09V-261

SUBJECT: FRONT WINDSHIELD PRIMER APPLICATION

DEAR MR.TEMPLE:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LAND ROVER/RANGE ROVER L322/2009

NHTSA Campaign Number: 09V-261

Mfg's Report Date: July 1, 2009

Components: VISIBILITY: WINDSHIELD

Potential Number of Units Affected: 40

Summary:

LAND ROVER IS RECALLING 40 MY 2009 RANGE ROVER VEHICLES. DURING THE INSTALLATION PROCESS IT WAS IDENTIFIED THAT PRIMER, APPLIED BY AN AUTOMATED GLAZING ROBOT, WAS NOT BEING DISPENSED ONTO THE GLASS. THIS OMISSION CAN LEAD TO THE CHEMICAL BONDING BETWEEN THE PRIMER AND THE POLYURETHANE ADHESIVE NOT BEING ACTIVATED AND THEREFORE THE WINDSHIELD NOT CHEMICALLY BONDED TO THE VEHICLE. WHERE THE WINDSHIELD IS NOT CHEMICALLY BONDED, WATER COULD ENTER THE VEHICLE AND/OR THERE MAY BE INCREASED WIND NOISE.

Consequence:

FULL WINDSHIELD RETENTION MAY NOT BE ACHIEVED IN THE EVENT OF AN AIRBAG DEPLOYMENT OR DURING A VEHICLE CRASH. THIS INCREASES THE RISK OF INJURY IN THE EVENT OF A CRASH.

Remedy:

DEALERS WILL INSPECT THE REAR TAILGATE GLASS FOR THE PRESENCE OF PRIMER AND WILL PRIME THE WINDSHIELD GLASS AS NEEDED AND FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR BEFORE JULY 20, 2009. OWNERS MAY CONTACT LAND ROVER AT 800-637-6837.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'GP' followed by a long horizontal stroke.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement