



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 9, 2009

MR. NOEL TOWNSEND
QUALITY SUPERVISOR
ELKHART COACH
52807 COUNTY ROAD 7
ELKHART, IN 46514

NVS-215kjs
09V-252

Subject: ROOFTOP CONDENSER ASSEMBLIES/COVER DETACHMENT

Dear MR. TOWNSEND:

This letter serves to acknowledge of Elkhart Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the product described below for which a safety recall campaign shall be conducted pursuant to Federal laws.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
ELKHART/ECI/2008-2009
ELKHART/ECII/2008-2009

Mfg's Report Date: June 30, 2009

NHTSA Campaign Number: 09V-252

Components: EQUIPMENT:ELECTRICAL:AIR CONDITIONER

Potential Number of Units Affected: 5

Summary:

ELKHART COACH IS RECALLING 5 MY 2008 AND 2009 ECI AND ECII COMMERCIAL BUSES MANUFACTURED BETWEEN SEPTEMBER 26 AND NOVEMBER 17, 2008, EQUIPPED WITH K410 AIR CONDITIONING CONDENSER ASSEMBLIES SUPPLIED BY CARRIER. THE K410 UNIT IS INSTALLED ON THE TOP OF THE VEHICLE AND ITS COVER MAY NOT BE PROPERLY FASTENED BECAUSE OF A MECHANICAL INTERFERENCE.

Consequence:

IF THE COVER FASTENERS FAIL TO SECURELY FASTEN THE COVER IN PLACE, IT MAY BECOME DETACHED DURING BUS OPERATION, POSSIBLY CAUSING A CRASH OR CAUSE INJURY TO PEDESTRIANS.

Remedy:

ELKHART COACH WILL NOTIFY OWNERS AND CARRIER WILL PROVIDE A FREE RETROFIT REPAIR KIT TO REMEDY THE ISSUE. THE SAFETY RECALL BEGAN ON OR ABOUT JULY 14, 2009. OWNERS MAY CONTACT CARRIER AT 1-800-673-2431 OR ELKHART COACH AT 1-574-264-5179.

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement