



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 6, 2009

MR. CHRISTOPHER T. SANDVIG
GENERAL MANAGER COMPLIANCE/TREAD
SERVICE & QUALITY
VOLKSWAGEN OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326

NVS-215dgl
09V-248

SUBJECT: ROOF EDGE SPOILER

DEAR MR. SANDVIG:

This letter serves to acknowledge Volkswagen of America, Inc.'s (VW) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
VOLKSWAGEN/TOUAREG/2007-2009

NHTSA Campaign Number: 09V-248

Mfg's Report Date: June 25, 2009

Components: STRUCTURE: BODY

Potential Number of Units Affected: 14,416

Summary:

VOLKSWAGEN IS RECALLING 14,416 MY 2007-2009 TOUAREG VEHICLES. THE FASTENING STRUTS ON THE ROOF EDGE SPOILER CAN CRACK, CAUSING THE SPOILER TO BECOME LOOSE AND POSSIBLY DETACH FROM THE VEHICLE WITHOUT WARNING, EVEN THOUGH INITIALLY THE SPOILER MAY FEEL SECURE.

Consequence:

IF THIS HAPPENS, THE SPOILER COULD CAUSE INJURY BY STRIKING PERSONS OUTSIDE THE VEHICLE OR COULD BECOME AN OBSTACLE TO OTHER DRIVERS, POSSIBLY RESULTING IN A CRASH.

Remedy:

DEALERS WILL INSTALL REINFORCEMENT WEDGES TO THE ROOF EDGE SPOILER FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING JULY. OWNER MAY CONTACT VOLKSWAGEN AT 1-800-822-8987.

Notes:

VOLKSWAGEN RECALL NO. 66D6/S5. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement