



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 25, 2009

GAY P. KENT
DIRECTOR, PRODUCT INVESTIGATIONS
STRUCTURE & SAFETY INTEGRATION
GENERAL MOTORS CORPORATION
30001 VAN DYKE – MAIL CODE 480-210-G11
WARREN MI 48090-9055

NVS-215dgl
09V-233

SUBJECT: OUTSIDE DOOR HANDLE STICKS/BINDS

DEAR MS. KENT:

This letter serves to acknowledge General Motor Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
SATURN/VUE/2008

Mfg's Report Date: June 23, 2009

NHTSA Campaign Number: 09V-233

Components: LATCHES/LOCKS/LINKAGES: DOORS: LATCH

Potential Number of Units Affected: 44,451

Summary:

GM IS RECALLING 44,451 MY 2008 SATURN VUE VEHICLES WITH BODY COLOR OUTSIDE DOOR HANDLES. THE OUTSIDE DOOR HANDLES MAY STICK OR BIND. IF THIS WERE TO OCCUR, THE DOOR MAY NOT LATCH WHEN CLOSED.

Consequence:

DRIVING WITH AN UNLATCHED DOOR COULD RESULT IN AN UNBELTED OCCUPANT FALLING OUT OF THE VEHICLE, CAUSING INCREASED RISK OF INJURY.

Remedy:

DEALERS WILL REPLACE THE OUTSIDE DOOR HANDLES WITH CHROME DOOR HANDLES FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR BEFORE AUGUST 18, 2009. OWNER MAY CONTACT CHEVROLET AT 1-800-630-2438, PONTIAC AT 1-800-620-7668, AND SATURN AT 1-800-972-8876 OR AT WWW.GMOWNERCENTER.COM.

Notes:

GM RECALL NO. 09066. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

This recall was the subject of a Preliminary Evaluation, PE09-016, conducted by the Office of Defects Investigation.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement