



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 18, 2009

MR. GARETT CAROLUS
TECHNICAL MANAGER
KEYSTONE RV COMPANY
2642 HACKBERRY DR
GOSHEN, IN 46526

NVS-215dgl
09V-228

SUBJECT: INCORRECT AXLE

DEAR MR. CAROLUS:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Part 567, "Certification," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal laws.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
KEYSTONE/PASSPORT/2010

NHTSA Campaign Number: 09V-228

Mfg's Report Date: June 10, 2009

Components: POWER TRAIN: AXLE ASSEMBLY

Potential Number of Units Affected: 52

Summary:

KEYSTONE IS RECALLING 52 MY 2010 PASSPORT TRAVEL TRAILERS FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF PART 567, "CERTIFICATION." THESE VEHICLES WERE MANUFACTURED WITH INCORRECT AXLE(S). THE AXLE RATING MAY NOT MATCH THE SPECIFICATIONS LISTED ON THE FEDERAL CERTIFICATION LABEL AND THE TIRE AND LOADING LABEL.

Consequence:

TOWING A VEHICLE WITH THE AXLE LOADED BEYOND THE SPECIFIED WEIGHT RATING MAY RESULT IN AXLE FAILURE LEADING TO POOR VEHICLE HANDLING AND AN INCREASED RISK OF A CRASH.

Remedy:

DEALERS WILL INSPECT THE AXLE RATING TAGS, COMPARE TO THE FEDERAL CERTIFICATION LABEL AND THEN IF THEY DO NOT MATCH EITHER REPLACE THE AXLE IF UNDER RATED OR REPLACE THE LABELS IF OVER RATED. THE REMEDY WILL BE PERFORMED FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR BEFORE JUNE 22, 2009. OWNERS MAY CONTACT KEYSTONE CUSTOMER SERVICE AT 1-866-425-4369.

Notes:

KEYSTONE RECALL NO. 09-122. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement