



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 16, 2009

JOSEPH RESIL
REGULATORY COMPLIANCE MANAGER
JAYCO INC.,
903 SOUTH MAIN ST., PO BOX 460
MIDDLEBURY IN 46540

NVS-215dgl
09V-221

SUBJECT: INSUFFICIENT LENGTH FASTENERS/BUNK DOOR CABLES

DEAR MR. RESIL:

This letter serves to acknowledge Jayco Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JAYCO/JAY FEATHER EX-PORT/2009
JAYCO/JAY FEATHER EXP/2009

NHTSA Campaign Number: 09V-221

Mfg's Report Date: June 11, 2009

Components: STRUCTURE: BODY: DOOR

Potential Number of Units Affected: 647

Summary:

JAYCO IS RECALLING 647 MY 2009 JAY FEATHER EXP AND EX-PORT TRAVEL TRAILERS. THE SCREWS USED TO ATTACH THE BUNK DOOR CABLES TO THE BUNK DOORS MAY BE OF INSUFFICIENT LENGTH, WHICH COULD RESULT IN THE CABLE BECOMING DETACHED FROM THE DOOR WHILE THE TRAVEL TRAILER IS PARKED AND SET UP WITH THE BUNK DOORS OPEN.

Consequence:

IF THIS CONDITION IS NOT ADDRESSED, IT COULD POSSIBLY RESULT IN AN INJURY. THERE IS NO POTENTIAL FOR THIS SITUATION TO OCCUR WHILE THE VEHICLE IS BEING TOWED.

Remedy:

DEALERS WILL REPLACE THE SCREWS ATTACHING THE CABLES TO THE BUNK DOOR WITH LONGER FASTENERS. THE RECALL IS EXPECTED TO BEGIN DURING JULY 2009. OWNERS MAY CONTACT JAYCO AT 1-800-283-8267.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement