



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 11, 2009

MR. ROB FROELICH
DESIGN ENGINEER
GLAVAL BUS DIVISION
914 COUNTY ROAD #1
ELKHART, IN 46515

NVS-215kjs
09V-212

Subject: ROOFTOP CONDENSER COVER DETACHMENT/CARRIER

Dear MR. FROELICH:

This letter serves to acknowledge of Glaval Bus Division's (Glaval) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign shall be conducted pursuant to Federal laws.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GLAVAL/TITAN/2008-2009
GLAVAL/TITAN II/2008-2009
GLAVAL/UNIVERSAL/2008-2009

Mfg's Report Date: June 3, 2009

NHTSA Campaign Number: 09V-212

Components: EQUIPMENT:ELECTRICAL:AIR CONDITIONER

Potential Number of Units Affected: 45

Summary:

GLAVAL BUS IS RECALLING 45 MODEL YEAR 2008 AND 2009 TRANSIT BUSES MANUFACTURED BETWEEN JULY 1, 2008 AND JANUARY 31, 2009, EQUIPPED WITH CARRIER K410 ROOFTOP MOUNTED CONDENSERS. THE COVER OF THE CONDENSER ASSEMBLY MAY INTERFERE WITH THE COIL HEADER WHEN THE COVER IS PLACED ON THE UNIT ASSEMBLY. THE POTENTIAL INTERFERENCE PREVENTS THE COVER FROM RESTING ON THE UNIT MOUNTING SURFACE, CREATING A GAP BETWEEN THE COVER AND UNIT ASSEMBLY.

Consequence:

THIS CONDITION WILL NOT PERMIT THE COVER FASTENERS TO SECURELY CLAMP THE COVER TO THE UNIT ASSEMBLY, WHICH MAY RESULT IN THE COVER DISLOCATING FROM THE UNIT DURING OPERATION, POSSIBLY CAUSING A CRASH OR CAUSE INJURY TO PEDESTRIANS.

Remedy:

DIAMOND COACH WILL REPAIR THE COACHES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2009. OWNERS MAY CONTACT DIAMOND COACH TOLL-FREE AT 1-800-673-2431 EXT. 21.

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following:

We have received Glaval's proposed owner notification letter and envelope and they are currently under review. You will be notified of any changes or concerns once our review is complete. Please remember, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement