



Fleetwood Enterprises, Inc.  
1010 Commerce Drive, P.O. Box 1007  
Decatur, Indiana 46733

## **IMPORTANT RECALL INFORMATION #90521**

July 2, 2009

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Riverside, California has decided that a defect, which relates to motor vehicle safety, exists in certain 2009 and 2010 model year Jamboree, Tioga Ranger and Jamboree Sport motor homes.

### ***WHAT IS THE PROBLEM?***

On certain 2009 and 2010 model year Jamboree, Tioga Ranger and Jamboree Sport model motor homes that were built on Ford E450 chassis and had wheelbases and brake lines extended, an improper flare nut and brake line flare may have been installed. The improper flare nut and flare may lead to leaking at the brake line connection. Loss of brake fluid may result in longer stopping distances and/or loss of brakes which may lead to loss of control and could result in a vehicle crash, death or injury.

### ***WHAT SHOULD YOU DO?***

Due to safety related reasons, please make certain your motor home is immediately inspected and repaired by contacting the dealer who sold you the motor home and making an appointment to have this repair performed. If they are not available, another Fleetwood motor home dealer may do this work for you.

### ***WHAT WILL FLEETWOOD DO?***

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, Fleetwood dealers have been supplied with all the information needed to enable them to inspect and if necessary, replace the damaged brake line.

This service will be performed for you free of charge.

The total length of time your motor home will be out of service will depend on the dealer's work schedule.

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information contact Fleetwood Owner Relations at (800) 509-3418.

When you deliver your motor home for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the dealership's Repair Order and fill out the enclosed self-addressed **Vehicle Information Update Card** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

***For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.***

If you are unable to obtain the specified repair promptly and without charge, please contact:

**FLEETWOOD OWNER RELATIONS - RECALL #90521**

P.O. Box 1007  
Decatur, Indiana  
(800) 509-3418

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236  
(TTY: 1-800-424-9153)  
or go to

<http://www.safercar.gov>

Fleetwood Motor Homes is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,  
FLEETWOOD Motor Homes