



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 19, 2009

MR. JIM OLSON
PRODUCT AND SAFETY ENGINEER
TEREX TELELECT, INC.
500 OAKWOOD ROAD
WATERTOWN, SD 57201

NVS-215kjs
09V-168

SUBJECT: AERIAL UNITS/LIFT CYLINDER FAILURE

DEAR MR. OLSON:

This letter serves to acknowledge Terex Telelect, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a defect for the product listed below for which a safety recall campaign shall be conducted pursuant to Federal laws.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TEREX/HR37/1999-2001
TEREX/HR40/1999-2001

NHTSA Campaign Number: 09V-168

Mfg's Report Date: May 18, 2009

Components: EQUIPMENT

Potential Number of Units Affected: 192

Summary:

TEREX TELELECT, INC. IS RECALLING 192 MY 1999 THROUGH 2001 HR37 AND HR40 UTILITY TRUCKS MANUFACTURED FROM JUNE 21, 1999 THROUGH JANUARY 30, 2001, WHICH UTILIZE HYUDRAULIC CYLINDER 437250D TO LIFT THE LOWER BOOM ASSEMBLY. THESE UNITS WERE BUILT WITH ROD EYE MATERIAL THAT WAS NOT TO SPECIFICATION IN THE LIFT CYLINDER.

Consequence:

THE ROD EYE MATERIAL MAY FAIL AND ALLOW THE BOOM AND PLATFORM TO FALL, POSSIBLY RESULTING IN SERIOUS INJURY OR DEATH TO THE OPERATOR OR PERSONS NEAR THE VEHICLE.

Remedy:

TEREX WILL NOTIFY OWNERS AND REPLACE THE LOWER BOOM LIFT CYLINDER FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT JUNE 1, 2009. OWNERS MAY CONTACT TEREX UTILITIES WARRANTY DEPARTMENT BY CALLING 1-605-884-3892.

Notes:

TEREX'S RECALL NO. CB586. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have received Terex's proposed owner notification letter and envelope and they meet the requirements of Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Person".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement