



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 8, 2009

MR. LAWRENCE J. SAK
VEHICLE COMPLIANCE & SAFETY AFFAIRS
CHRYSLER LLC
800 CHRYSLER DRIVE CIMS-482-00-91
AUBURN HILLS MI 48326-2757

NVS-215dgl
09V-158

HEATING VENTILATION & AC MODULE

DEAR MR. SAK:

This letter serves to acknowledge Chrysler LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
DODGE/RAM/2009

Mfg's Report Date: May 5, 2009

NHTSA Campaign Number: 09V-158

Components: EQUIPMENT: ELECTRICAL: AIR CONDITIONER

Potential Number of Units Affected: 37,407

Summary:

CHRYSLER IS RECALLING 37,407 MY 2009 DODGE RAM LIGHT DUTY PICKUP TRUCKS EQUIPPED WITH MANUAL TEMPERATURE CONTROL (MTC) ONLY. THE SOFTWARE PROGRAMMED INTO THE HEATING VENTILATION AND AIR CONDITIONING MODULE MAY CAUSE THE WINDSHIELD DEFROSTING AND DEFOGGING FUNCTIONS TO BECOME INOPERATIVE.

Consequence:

THIS CAN DECREASE THE DRIVER'S VISIBILITY UNDER CERTAIN DRIVING CONDITIONS AND RESULT IN A CRASH WITHOUT WARNING.

Remedy:

DEALERS WILL REPROGRAM THE HVAC MODULE FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING JUNE 2009. OWNERS MAY CONTACT CHRYSLER AT 1-800-835-1403.

Notes:

CHRYSLER RECALL NO. J12. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Delia Lopez or Kelly Schuler, who may be reached by phone at 202-366-9525 or 202-366-5227, or by email at Delia.lopez@dot.gov, or Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement