



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 4, 2009

MR. JIM OLSON
PRODUCT AND SAFETY ENGINEER
TEREX TELELECT, INC.
500 OAKWOOD ROAD
WATERTOWN, SD 57201

NVS-215kjs
09V-149

SUBJECT: PUMP FLEX PLATES

DEAR MR. OLSON:

This letter serves to acknowledge Terex Telelect, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a defect for the product listed below for which a safety recall campaign shall be conducted pursuant to Federal laws.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TEREX/C4000/2008
TEREX/C5000/2008
TEREX/C6000/2008
TEREX/C7000/2008
TEREX/GENERAL DIGGER DERRICK/2008

NHTSA Campaign Number: 09V-149

Mfg's Report Date: April 27, 2009

Components: EQUIPMENT

Potential Number of Units Affected: 142

Summary:

TEREX TELELECT, INC. IS RECALLING 142 MY 2008 C4000, C5000, C6000, C7000, AND GENERAL DIGGER DERRICK UTILITY TRUCKS MANUFACTURED BETWEEN SEPTEMBER 11 AND DECEMBER 20, 2008, EQUIPPED WITH EATON 25VQ HYDRAULIC PUMPS. POOR ADHESION OF THE BRONZE MATERIAL AND THE STEEL SURFACE OF THE FLEX PLATE USED IN THE 25VQ SECTION MAY LEAD TO DELAMINATION OF THE BRONZE FROM THE PLATE.

Consequence:

FAILURE OF THE PUMP WILL MAKE THE UNIT INOPERABLE AND POSSIBLY LEAVE THE OPERATOR OR LOAD SUSPENDED WHICH COULD RESULT IN PERSONAL INJURY OR DEATH.

Remedy:

TEREX WILL NOTIFY OWNERS AND REPAIR THE VEHICLES FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING MAY 2009. OWNERS MAY CONTACT TEREX UTILITIES WARRANTY DEPARTMENT AT 1-605-884-3892.

Notes:

TEREX'S RECALL NO. CB584. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement